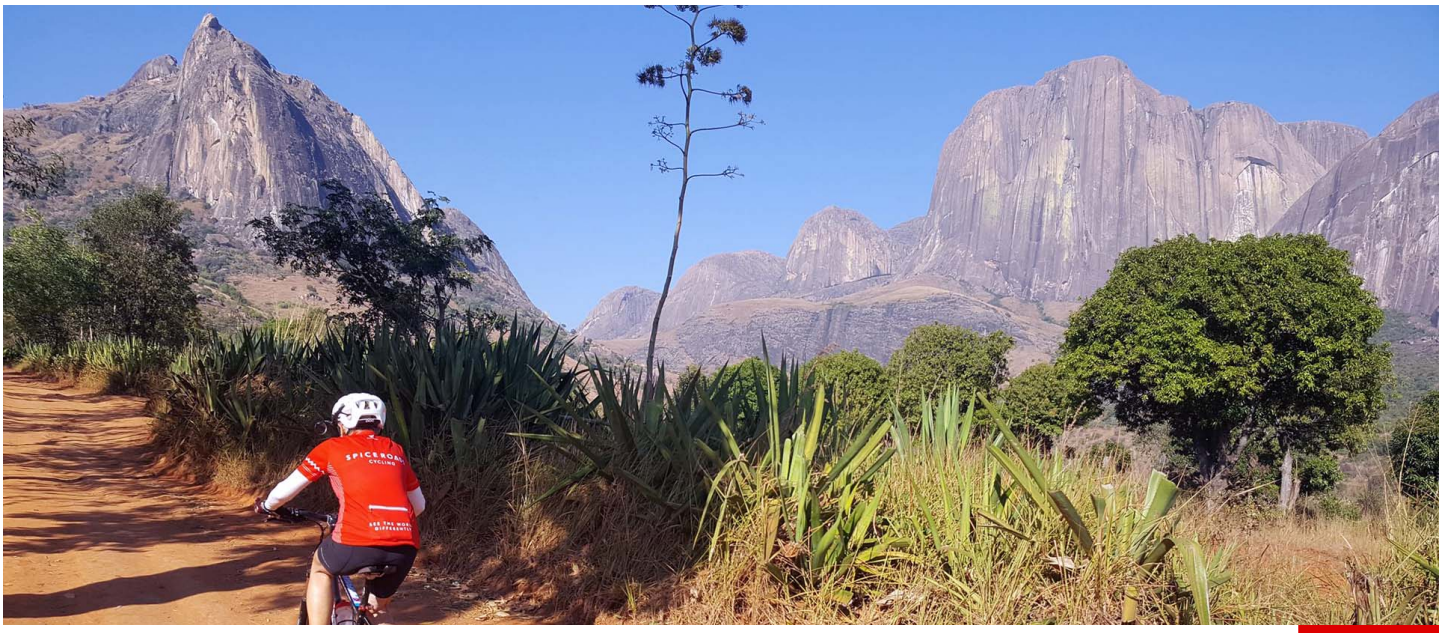
SPICE ROADS
CYCLING



TOURING

# BIKE AND HIKE WILD MADAGASCAR

Tour Code
**MDR-MWM**

**15** DAYS
**14** NIGHTS

| | |
|---|---|
| Destinations | Madagascar |
| Tour Meets<br>Tour Ends | Antananarivo, Madagascar<br>Toliara, Madagascar |
| Fly in to<br>Fly out of | Ivato International Airport (TNR)<br>Toliara Airport (TLE) |
| Group Size<br>Minimum Age | 2-16 riders<br>18 (on scheduled departures) |

## ACTIVITY PROFILE

| | |
|---|---|
| **9** Cycling days | **451** km Total cycling distance |
| **50** km Avg distance / day | **504** m Avg climbing / day |

## PRICING

| | |
|---|---|
| Price | US$ 3,800 |
| Bike Hire (Mountain Bike) | US$ 260 |
| Single Supplement | US$ 520 |

### WHAT'S INCLUDED

- ✓ SpiceRoads jersey
- ✓ Water bottle
- ✓ Support vehicle
- ✓ Guide(s)
- ✓ Meals (as indicated)
- ✓ Accommodation
- ✓ Snacks and drinks
- ✓ Entrance fees

### WHAT'S EXCLUDED

- ✗ International flights
- ✗ Domestic flights
- ✗ Airport pick up
- ✗ Airport drop off
- ✗ Visa fees
- ✗ Alcohol
- ✗ Tips

## DEPARTURES

02 May - 16 May 2027
06 Jun - 20 Jun 2027
18 Jul - 01 Aug 2027
15 Aug - 29 Aug 2027
19 Sep - 03 Oct 2027
10 Oct - 24 Oct 2027

## TRIP PROFILE

Spanning 1,000 km down the iconic RN7 national road, this journey takes you from the capital of Tana all the way to Ifaty on the southwestern coast. We tackle 451 km of this route in the saddle over nine cycling days, complemented by three days of hiking covering roughly 30 km through spectacular national parks. We've taken what is already an epic overland road trip and transformed it into an active Malagasy adventure par excellence. The cycling takes place along a mix of paved roads in varying conditions (mostly bumpy!) and gritty red dirt trails. The hiking takes place on maintained national park routes, though be prepared for some steep, tangled jungle tracks and scrambling over boulders. To connect Madagascar's distinct landscapes, we use a handful of longer vehicle transfers before or after our rides to bypass busy traffic, keep the distances manageable, and focus on the most enjoyable routes.

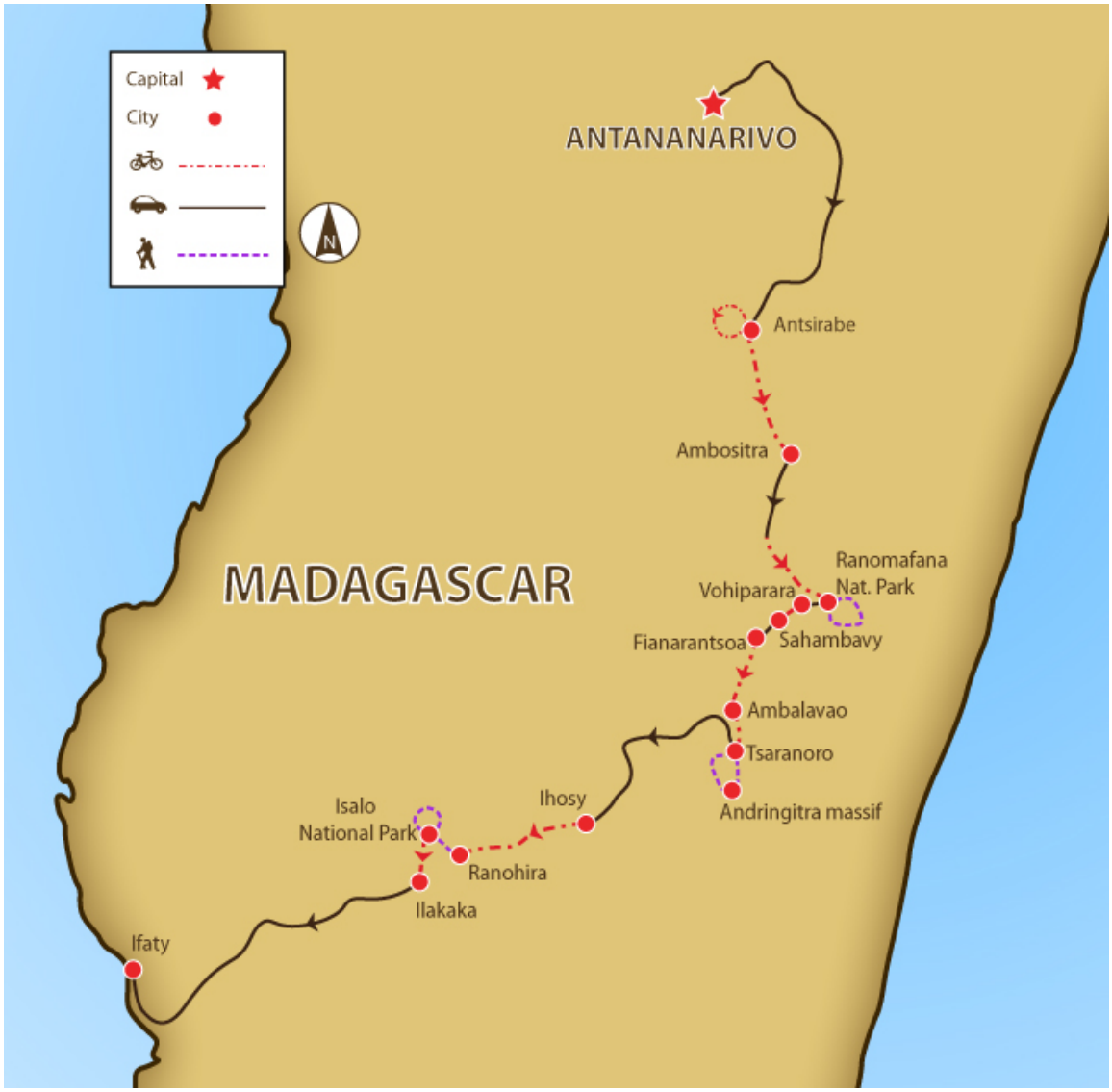
We have designed this route to give you the best possible chance of wildlife sightings—including, of course, the famous lemurs—but it is important to remember that nature offers no guarantees. We encourage you to travel with an open mind and let the whims of the wild surprise you. Beyond the natural world, this journey also explores Madagascar's human side: the ingenuity of rice-terrace agriculture, the vibrant energy of local markets, the tradition-rich herding of zebu cattle, and the delicate craft of woodworking. For many, the most lasting memories are the encounters with the incredibly welcoming Malagasy people, always eager to wave hello and cheer you on.

The trip is fully supported, and your guide's expert knowledge of the area and terrain means that you always know what is coming up in terms of distance and difficulty. This makes a tremendous difference, as does the constant supply of water and refreshments along the way.

**Suitability:** This is an active-level tour, and riders can expect to be challenged by both the route and terrain in various ways. Madagascar's hilly landscape means there is plenty of ascent and descent each day, though with an average elevation gain of less than 600m per day, you don't need to be an expert to tackle them. Descents are just as prominent and, overall, we go downhill more than we go up (though it might not always feel like that!). While this tour is not strictly off-road, you should definitely expect dirt tracks that require good handling skills. A support vehicle follows the group throughout the journey, but be aware that it cannot always follow directly, instead meeting the group at intervals. The three days of hiking are moderately challenging due to the time spent on your feet (around 4–6 hours each day), some steep sections, and the heat. There is no rest day, but there is usually time in the afternoons for R&R at the lodges, and we have a full day at the beach to look forward to at the end.

**Biking Conditions:** On days 4, 8, 11, and 13, we ride entirely on the RN7, Madagascar's primary north–south national road. This is a paved, narrow, two-lane road in varying conditions – sometimes smooth but mostly shabby with potholes and debris. We avoid the most heavily trafficked areas around cities, though we'll always be sharing the road with bush taxis, motorbikes, and the occasional bus or truck. Oh, and of course, ubiquitous herds of zebu cattle! On the other days (3, 5, 7, and 9), we veer away from the RN7 to experience Madagascar's red dirt trails, which range from hard-packed to rutted, rocky or sandy surfaces. While not overly technical, good concentration is a must. When conditions are dry, the dirt roads can be notoriously dusty; when it rains, they can turn muddy. We generally ride rain or shine, but adjustments to the planned route can be made at the guide's discretion or to suit your comfort level. It's all part of the adventure!

**Accommodation:** While you won't find fancy safari lodges or flashy chain hotels on this tour (and generally in Madagascar), you can expect cosy stays in locally owned eco-lodges and guesthouses more than adequate for hard-working cyclists and hikers like us. Each night you will have private rooms and en-suite bathrooms, complemented with communal spaces, gardens, and terraces for post-ride/hike lounging. Where necessary, mosquito nets are provided. Some properties have air conditioning while others provide fans. Power outages are very common in Madagascar, and water pressure and heating in showers can be temperamental. Wi-Fi, when it is available, is unreliable and you're better off with mobile data. You can look forward to having access to a swimming pool at a few of our stops on tour. Our chosen properties also feature hygienic restaurants offering Malagasy and, occasionally, Western options — plus alcoholic beverages if you're so inclined. In general, please be aware that some older properties, while charming, may show signs of wear and tear, and the service pace in Madagascar may be more relaxed than you might be accustomed to. For larger groups, we may need to use more than one accommodation and, in case of limited availability, switch to an alternative property from the one listed in the itinerary.




## Day 1: Meet in Antananarivo (Tana)

Welcome to Madagascar! Our journey begins in the sprawling, high-altitude capital of Antananarivo — though you can drop the syllables and just call it "Tana" like the locals do. Try to arrive as early as possible if you want to explore the city's key sites. We suggest visiting the iconic Queen's Palace perched high on the hill for superb views of the valley, followed by a ground-level stroll along Independence Avenue and a peek into what's on sale at the lively Analakely Market. We meet at our tour hotel in the late afternoon for a trip briefing and welcome dinner. Please let us know if you require assistance with airport transfers and pre-tour hotel bookings.

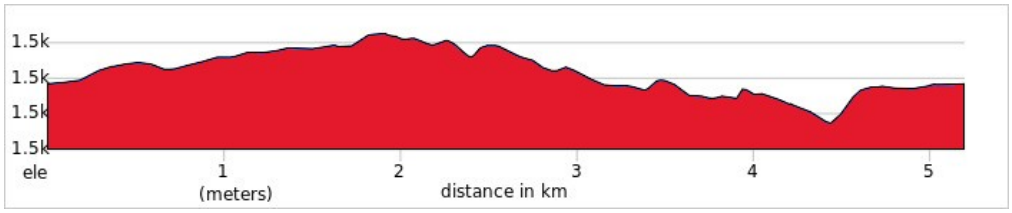
Le Combava Hotel  Dinner

## Day 2: Tana → Antsirabe

It's time to hit the road. Our five-hour drive south on the RN7 serves as a front-row introduction to the landscapes — and notoriously bumpy roads — of the Central Highlands that we'll soon be cycling through. Roughly halfway, we stop to stretch our legs in Ambatolampy, a gritty but fascinating town with an economy built around backyard foundries melting down recycled scrap metal to produce hand-cast cooking pots used in virtually every kitchen across the island. Our final destination is Antsirabe, once a French colonial spa town, today an energized Malagasy city where thousands of colourful hand- or bike-pulled rickshaws cruise the streets and old boulevards. Upon arrival and checking into our hotel, we fit the bikes and head out for a gentle spin around the neighbourhood. Depending on how much time we have before sunset, this shake-out ride will be between 5 and 10 km. Sitting on a plateau at 1,500 metres above sea level, Antsirabe can get chilly at night.

Eco Lodge Les Chambres Du Voyageur OR Plumeria Hotel

Breakfast, Lunch, Dinner



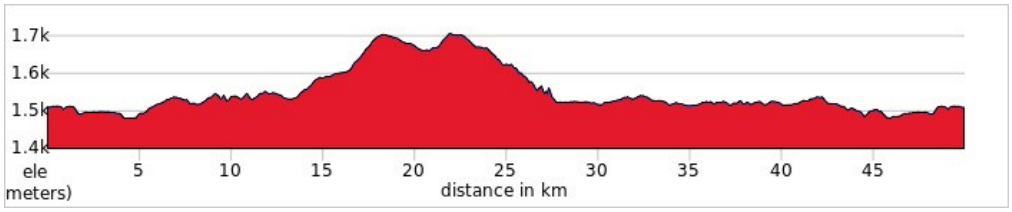

Ride 5-10km +50m -50m

## Day 3: Antsirabe Lakes Loop

Based out of Antsirabe, we embark on a loop in the countryside west of the city. We first follow a paved road for 10 km to reach Lake Andraikiba, a scenic crater lake ringed by dirt tracks that make for some great riding. As we veer away from the lake, we continue on rugged rural roads coiling through the endless rice terraces etched into the hillsides. By around 20 km we reach another volcanic lake: Tritriva. While much smaller than the first, it is incredibly deep, surrounded by forested cliffs, and shrouded in Merina local legends. Following our picnic lunch here we enjoy a breezy 5 km downhill through remote farmlands before the terrain levels out all the way back to Antsirabe. The rest of the afternoon is free to relax or explore town before reconvening for dinner.

Eco Lodge Les Chambres Du Voyageur OR Plumeria Hotel

Breakfast, Lunch, Dinner



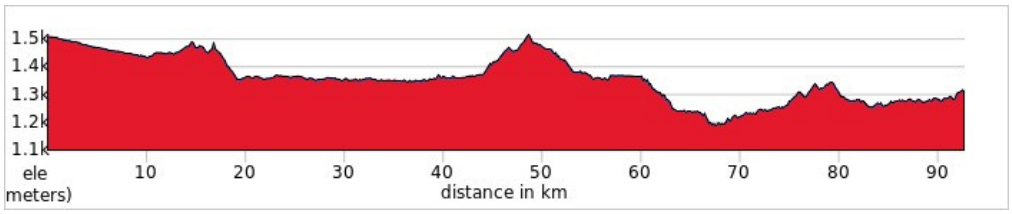

Ride 50km +507m -507m

## Day 4: Antsirabe → Ambositra

With our legs warmed up and our senses acclimated to the heat and honking, we tackle the tour's longest day on the bike. Taking an unhurried Malagasy pace – "mora-mora" (slowly, slowly) – we make our way south for nearly 100 km along RN7, a paved national road cutting through the Central Highlands. It's a rolling ride through river valleys and emerald hills covered in rice terraces, sharing the road with taxi-brousses and herds of zebu cattle. We stop for refreshment breaks every 20 km or so and, after a shady picnic lunch, complete the final push into Ambositra. It may appear as a typical, busy market town on the surface, but Ambositra is an artisan hub par excellence, renowned for the ancestral wood carving traditions of the Zafimaniry. Before dinner, we will visit a local workshop to see the beautiful craftsmanship up close.

L'Artisan Hotel

Breakfast, Lunch, Dinner

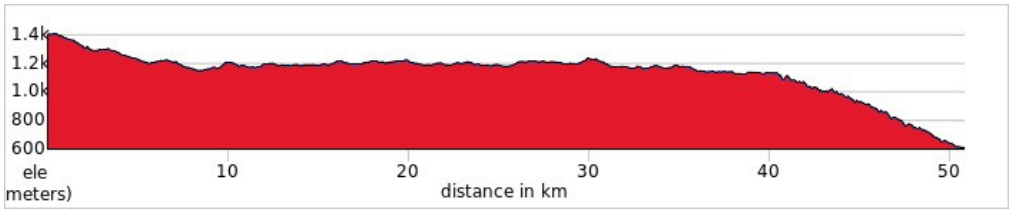



Ride 93km +844m -1037m

## Day 5: Ambositra → Ranomafana National Park

The day starts with a three-hour vehicle transfer further south along RN7. We then hop on our bikes and ease into the ride with around 12 km on tarmac before veering onto a mixed-surface road. Prepare for dust, gravel, and cows as we crisscross remote rural areas where the rhythm of life is bound to the planting and harvesting of rice. By 40 km, the highlands drop away and we descend into Madagascar's tropical rainforest – a remarkable transition to experience by bike. The lush jungle canopy surrounding us is part of Ranomafana National Park, a mist-shrouded wilderness famous for its rare lemurs and natural hot springs. We spend the next two nights here, basing ourselves in the small riverside town of Ranomafana at the edge of the national park.

Le Grenat Hotel  Breakfast, Lunch, Dinner




Ride 51km  +445m  -1239m

## Day 6: Ranomafana National Park Hike

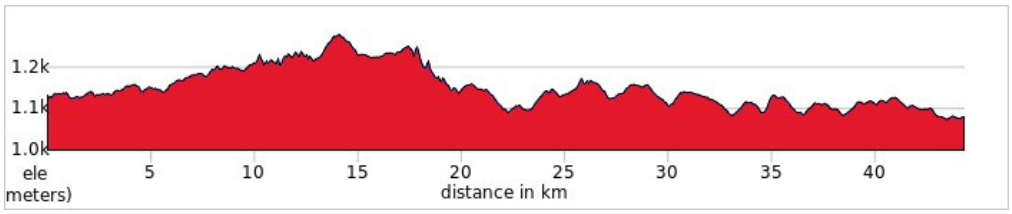
Today we give our bikes a rest, but not our legs, as we spend the first part of the day hiking within Ranomafana National Park. Accompanied by a local guide, we set off in search of this untamed jungle's most famous inhabitants: the golden bamboo lemurs. While sightings can't be guaranteed, small families of these furry, wide-eyed primates regularly return to the same bamboo groves to munch on their favourite plant, so chances are usually pretty high. Expect a 4–6 hour trek, navigating root-tangled, muddy trails through a thick canopy of vines and towering trees. The afternoon is free to relax back in town, where you can soothe your muscles at a thermal spring. After the sun has set, we'll organise a short outing to try and glimpse more of Ranomafana's wildlife right by the side of the road. With a bit of luck — and the torchlight of our local guide — we hope to spot tiny mouse lemurs darting through the brush or sleeping chameleons perched on the branches.

Le Grenat Hotel  Breakfast, Lunch, Dinner

## Day 7: Ranomafana → Sahambavy Tea Estate

We take a 25-minute uphill transfer and begin cycling near the same junction where, on Day 5, we descended into Ranomafana. But today we head further south and continue our traverse of the Central Highlands. It is an undulating ride with short, punchy climbs, a few fun descents, and lots of bumps and dirt to keep us on our toes. The scenery of red earth, terraced hillsides, and small farming villages may seem familiar by now, but once we reach Sahambavy, the sight of sprawling tea fields is always an unexpected shift in scenery (even when we know it's coming!). Sahambavy is home to Madagascar's one and only commercial tea estate with rows of neatly manicured tea bushes draped across the valley. It's a lovely view to accompany our picnic lunch before a few remaining kilometres deliver us to the shores of a glassy lake at the edge of the estate. We spend the night in cosy bungalows surrounded by gardens and water.

Lac Hotel Sahambavy  Breakfast, Lunch, Dinner

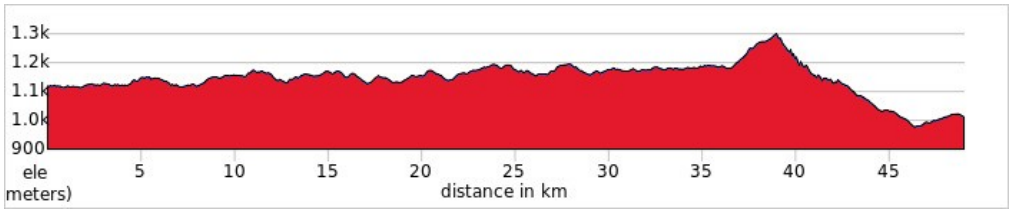



Ride 44km  +660m  -708m

## Day 8: Sahambavy → Ambalavao

A two-hour transfer reunites us with Madagascar's north-south artery, the RN7, which we'll start cycling on once we've cleared the busy city of Fianarantsoa. While the traffic thins out considerably at our start point, today's ride has a livelier feel to it as we ripple from one roadside village or town to the next. Away from the road, it is a vast, open landscape of spiky agave, stacked rice paddies, and jagged mountain ridges. At around 40 km we reach the day's highest point at 1,300 metres ASL and relish in a predominantly downhill finish to Ambalavao, the gateway to southern Madagascar. This small city is, depending on whether you're a cow herder, a sommelier, or a tourist, a hub for zebu cattle trading, sweet grape wine, and pretty handmade paper products. Though for us cyclists – having just ridden a few hours on the RN7 – a cold drink or two at the hotel tucked away on the outskirts of town might sound even more enticing!

Espace Zongo  Breakfast, Lunch, Dinner

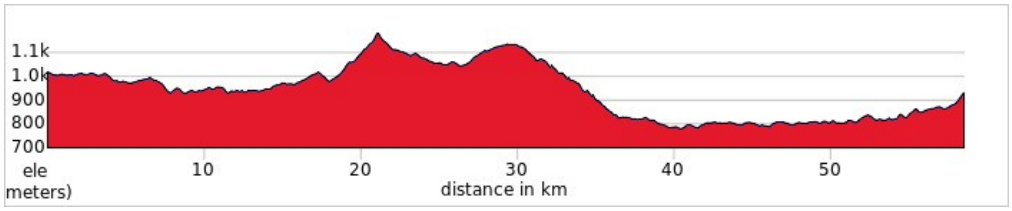



Ride 49km  +619m  -725m

## Day 9: Ambalavao → Anja Community Reserve → Andringitra Massif

Starting directly from the hotel, we whiz through the centre of Ambalavao and begin our transition into the savannah of southern Madagascar. The terrain is scattered with huge granite domes. One of these is home to the Anja Community Reserve, which we pause to visit at the 15 km point. The highlight here is the large population of ring-tailed lemurs that hang out on Anja's boulders and dry forest. We spend about an hour exploring the reserve before jumping back on the bikes with some steady climbing ahead for the next 15 km. The Andringitra Massif with its bare, vertical walls draws ever closer in the distance and, following a long descent, we veer off the RN7 onto a dirt trail leading us directly into this rocky wonderland. It's around 20 km of gritty, off-road riding to end the day before we unwind at a rustic lodge at the base of the colossal Tsaranoro Cliff.

Camp Catta  Breakfast, Lunch, Dinner




Ride 59km  +816m  -900m

## Day 10: Chameleon Peak Hike

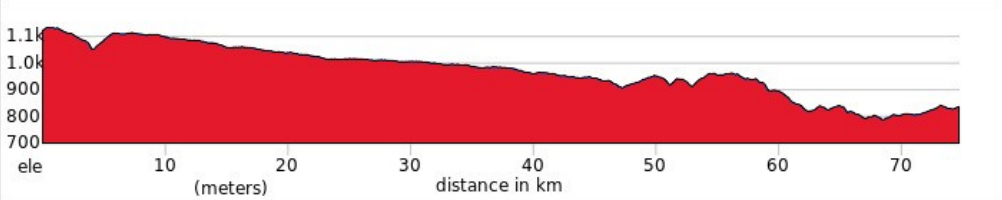
Leaving our bikes behind, we venture out on foot to tackle the 10 km hike up and down Chameleon Peak. This granite, lizard-shaped ridge provides the perfect vantage point to fully appreciate the scale of Andringitra's valleys and cliffs. The first half of the hike zigzags its way up the weathered, sun-baked slopes covered in stones and dry shrubs. After enjoying the views at the top, the more forgiving descent leads us out of the wild and into the valley's Betsileo villages and rice paddies. The afternoon is free to relax back at the lodge where you can take a dip in the pool or have a staredown with the cheeky ring-tailed lemurs that have snuck in from the forest and are eyeing your post-hike snack.

Camp Catta  Breakfast, Lunch, Dinner

## Day 11: Andringitra → Horombe Plateau → Ranohira

We depart Andringitra on four wheels, rattling back towards the main road over the dirt tracks we came in on by bike two days ago. The drive then continues on the RN7, fast-tracking us into the expanse of the Horombe Plateau. These are the ancestral lands of the Bara, Madagascar's most prolific zebu herders, many of whom maintain a semi-nomadic lifestyle tending to their herds across the savannah. After around four hours on the road, we stop for lunch and unload the bikes to get pedalling. Though the road trends gently downhill for the majority of the way, the headwinds here can flip the script pretty quickly! The total distance is around 75 km but you can ride as much as you like. It's just us, an endless horizon, and a quiet stretch of the RN7 before arriving in Ranohira, an unassuming town on the surface — though it acts as the gateway to Isalo National Park, one of Madagascar's most remarkable geological wonders.

Hotel H1 Isalo  Breakfast, Lunch, Dinner




Ride 75km  +377m  -665m

## Day 12: Isalo National Park Hike

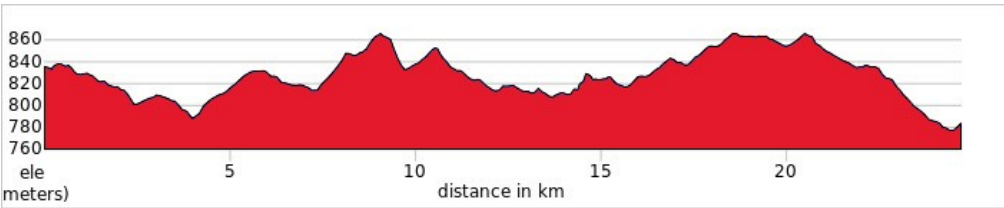
We spend the day hiking inside Isalo National Park, a wild labyrinth of deep gorges, Jurassic sandstone towers, and lush oases. It is also a sacred area for the Bara who, historically, used caves high up in the cliffs as tombs. And then, of course, there are the lemur families that live here, including the famed 'dancing lemurs'. We will be on the trails for around 4 to 6 hours at a leisurely pace, with plenty of time to cool off in hidden natural pools, admire the craggy rock formations, learn about the local wildlife, and stop for a shady picnic lunch. Though there is nothing overly steep, the blazing sun will keep us reaching for water very regularly. The afternoon is free to relax back at the hotel, though you may be tempted out to watch the beautiful sunset over the Isalo Massif.

Hotel H1 Isalo  Breakfast, Lunch, Dinner

## Day 13: Ranohira → Ilakaka→ Ifaty

The time has come to head for the coast! We have a long day on the road ahead, starting with a 25 km ride out of Ranohira along the southern fringes of Isalo National Park. The route cuts right through dramatic stacks of sandstone, sculpted by wind and rain over millions of years. We load the bikes outside of Ilakaka, a rough-and-tumble boomtown centred on sapphire mining, and jump into the support vehicle for a 6–7 hour transfer to the beaches of Ifaty on Madagascar's south-west coast. While it is a long and bumpy drive, we have two nights at an eco-resort by the sea to look forward to.

Hotel La Mira de Madiorano  Breakfast, Lunch, Dinner




Ride 25km  +221m  -273m

## Day 14: Ifaty Beach & Reef Day

Based in Ifaty, we have a front-row seat to the turquoise waters of the Mozambique Channel. How you want to experience this beautiful seascape is entirely up to you. You can chill by the pool, lounge on the beach, or treat yourself to a massage. If you're craving one last serving of adventure, you can hop into a traditional dugout canoe manoeuvred by a Vezo fisherman to cruise Ranobe Bay and head out to the coral reef for some snorkelling. In the evening we meet for a celebratory farewell dinner.

Hotel La Mira de Madiorano | Breakfast, Lunch, Dinner

## Day 15: Ifaty Departure

Time to say goodbye! Feel free to extend your stay on the beach or begin your journey home by flying back to Tana. The nearest airport is Toliara Airport (TLE), around 1.5 hours away. If you are connecting to an international flight home on the same day, make sure you allow plenty of time to account for delays, which are not uncommon. Please let us know if you need assistance with post-tour hotel bookings or airport transfers.

Breakfast

Disclaimer: The adventure cycling tours we operate often go beyond the beaten track, and the countries where we ride are not always predictable. Due to these reasons, it is occasionally necessary to reroute or update itineraries. Our guarantee is that we will not change a trip unless for safety or to improve it. Our listed hotels are always accurate at the time of writing, but should we have to change any hotel, it will always be for a similar or better one.

## NUTS & BOLTS

### Bikes

Because some people cannot imagine going on a trip without their own beloved bicycle, we do not provide them as part of this tour. However, you can hire bikes locally for the price listed in the tour pricing section. We provide hardtail mountain bikes from well-known brands. If you bring your own bike, we suggest it is also a mountain bike, though it can be a hybrid or gravel bike if you are used to cycling on bumpy surfaces for extended periods.

E-bikes are not available for hire in Madagascar.

### Bike Repairs

Basic spares and tools are carried by the guide and on the support vehicle, though we cannot guarantee having spares for every conceivable problem. Carrying a basic tool kit, a spare tube and a pump while riding is recommended.

### Safety

Wearing a helmet is required on all our biking adventures and is non negotiable. If you do not wear a helmet you will not be allowed to cycle. Your tour leader is trained in first aid and emergency rescue, but to a large degree you must be responsible for your own safety while riding. It is therefore compulsory that you take out travel insurance that will cover you for a mountain biking tour.

### Guides

You will be led by a local English-speaking guide and if the group is 9 people or more we will add another guide to the tour. All our guides are well informed in the history, culture and religions of the area where you are biking and are skilled at passing that knowledge on to you. Your guide is also medically trained and an experienced cyclist, able to handle most minor repairs en route.

# THE NITTY GRITTY

## Passports and Visas

While Madagascar has a a visa option for stays of 15 days or less (the exact length of our tour), we do not suggest doing that as it leaves no room for delays or tour extensions on either end. Instead, we strongly recommend obtaining a 30-day visa. You can either do this online via the official government eVisa service here or upon arrival. At the time of writing, the cost is 35 EUR (41 USD). Doing the eVisa will save you time on arrival - you can start applying as early as 90 days and no later than 72 hours before your flight. Make sure to print your confirmation and keep a copy on your phone to present at the eVisa counter. Beware of fake websites that charge a higher fee and only use the government portal. If you choose to do visa on arrival, make sure you have the exact amount in cash (either EUR or USD). Either way, make sure that your passport is still valid for at least six months at the end of the tour and that you have at least two blank visa pages available. For more information, please contact the nearest Madagascar embassy/consulate near you.

## Health

No vaccinations are required. However, it is encouraged to consult your physician if you need any preventive medication before you travel.

## Weather

Dominated by the southern trade winds from the Indian Ocean Madagascar has two seasons, a warm, wet season (November – April); and a dry, cool season (May – October). However, due to its geographic setting this island country has a variety of climatic patterns – tropical in the north, temperate in the central, and arid in the south. Although the western and southwestern parts are hot in the summer, the weather is warm, with blue skies and a lot of sunshine during the winter months. Also note that in the central highlands the weather can get fairly chilly in the day and cold at night, so **warm clothing is highly recommended**.

## Food

Meals are included as per the itinerary where B = breakfast, L = lunch, D = dinner. Malagasy cuisine incorporates many ingredients and culinary techniques in its dishes that reflect Southeast Asian, African and European influences. With rice as the main staple most meals consist of local dishes that include curries, soups, and salads, and we will make sure you sample as much variety as possible. Be sure to try Akoho Sy Voanio, a chicken dish made juicy and aromatic with coconut, tomato, onion, garlic and ginger. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

## Drink

Keeping you completely hydrated is a job we take very seriously. Cold water, some energy-restoring local fruit and soft drinks are included in the tour price while riding. Soft drinks and other beverages during meals are not included. Beer is freely available everywhere in Madagascar, but is NOT included in the price.

## Solo Travelers

SpiceRoads does not require you to pay a surcharge for travelling alone. We will arrange for you to share accommodation with another traveller of the same gender and if we can not match you up we will provide a single room at no extra charge. If you prefer not to share a single supplement is payable to guarantee your own room. The cost of the single supplement is listed above.

## Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US$20, for incidentals. It is customary to tip local tour guides and drivers, however, the amount you give should be dependent on the level of service you receive.

## Money

Madagascar's currency is the Malagasy ariary (AR) and is used throughout the country. Euros are also widely accepted, with US dollars occasionally accepted in the capital, major cities and tourist attractions. However, while ATMs are available in Antananarivo and other major towns, you are allowed to draw only around €150 per transaction. In addition, as credit cards are not widely accepted except at a few luxury hotels, upscale restaurants, Air Madagascar offices and travel agencies, it is recommended you have enough cash on hand. The most useful card is Visa, with MasterCard welcomed only in some stores. Visa and MasterCard can also be used to get cash advances (in ariary) at the banks which also change travellers cheques and cash in major currencies. Ivato Airport also has a foreign-exchange counter offering exchange rates as good

as those at the banks, and is quite convenient for tourists upon their arrival to the country, but be sure to count your money immediately so that you haven't been short changed as there have been a number of reports of fraud committed by its staff.

## GENERAL BOOKING INFO

If this is the tour for you here's what you need to do to confirm your place:

### FLEXIBLE BOOKING CONDITIONS

Booking a SpiceRoads cycling adventure is easy and we try to do everything possible to make sure you have full flexibility and peace of mind. We do not require a deposit to hold your place on a tour and once full payment has been made your money is protected in our client account and you have the flexibility to cancel or change your booking if needed.

### CONFIRMING YOUR BOOKING

Just complete our online booking form or send your booking details offline (email or post), and we will confirm your participation. No deposit is needed to confirm your place on a SpiceRoads tour.

You are advised to read our Booking Conditions in full before you make your payment and should you require further clarifications of any of the conditions below, please email us or call our office.

### TRIP STATUS

There is a minimum number of participants (usually 2) required to enable the trip to go ahead. Once the minimum number is reached, the trip status will change from 'Available' to 'Guaranteed to Depart'. Once a trip is guaranteed to depart you are free to book your flights and make other travel arrangements. If the trip status is 'Limited' will mean we have only a small number of spaces available for booking. If you are unsure about the trip status, please email us or call our office.

### BOOKING ONLINE

From the tour page, click the 'Book Now' link. All departures for this tour will appear, just select the date you'd like to travel. For the next steps, you'll need to know the names of the people travelling. If you wish you can also provide extra details such as passport numbers, height (for bike hire), or you can add that later by logging into Manage My Trip (we'll set up an account for you automatically if you don't already have one). Our system will contact you from time to time to fill in the missing information, as it will be required before departure. However, if the trip that you are booking offers a child discount, you will have to fill out the date of birth of each rider (so we can calculate the appropriate discount).

If you are having any problems please send us an email, or give us a call (+66 026 3295) and one of our travel specialists will assist you with your booking.

### BOOKING OFFLINE

Just call us or send an email indicating which trip you want to join and we will happily send you a list of questions and process your booking for you.

### DEPOSITS AND PAYMENTS

We do not require a deposit or full payment to book a place for you on a tour.

The balance of the tour's cost (final invoice) will need to be paid 60 days before the departure date with fees for any bicycle rental(s), single supplement(s) and extra hotel nights.

In the case where a booking is made when there are less than 60 days until the tour departure date, the tour's cost should be paid in full within 72 hours of receiving an invoice from SpiceRoads. Payment can be made by credit card using our online payment gateway or by bank transfer. When making payment online you will need to confirm that you have read these booking conditions during the "checkout" process, which equates to agreeing to the terms of services and stipulations as indicated in this document.

In all cases, tour fees need to be paid "in full" before participation in a tour. No person(s) will be allowed to join a tour without fully settling their invoice and receiving a confirmation number from SpiceRoads.

The exception can be made for last-minute miscellaneous fees that can be paid locally (visas, additional local hotel bookings, etc.) can be settled on the day of arrival.

## FULL FLEXIBILITY FOR TOUR CANCELATIONS

If the tour is cancelled or postponed by SpiceRoads because we didn't make the trip numbers and the tour can't run, we will make a full cash refund (by bank transfer or on your credit card).

If the tour is cancelled for any other reason, including due to Covid related travel restrictions, we will give you a full credit (with no deductions for admin or any other small-print item) to use on any SpiceRoads tour with no time limit. (Exceptions being flights, special permits and other non-refundable items and these will be advised when booking the trip).

Before paying for your tour, you can cancel your booking with no charge and up until 40 days before departure, you can change your booking to another travel date or move your booking onto another SpiceRoads tour with no charges.

If you need to cancel after you have made full payment, please see our cancellation policy.

### Loyalty Riders Club

For those who have been on several long tours with us, we reward customer loyalty by offering repeat customers a special discount off the tour price (excludes single supplement and bike rental). If this is your fourth scheduled tour or more you will receive a 5% discount. If this is your eighth scheduled tour or more we will extend a 10% discount. The discount will be reflected in your online booking, but please contact us if any questions. Loyalty discounts cannot be used in conjunction with any other offer. Note: Only tours of 7 days or more will be applicable for a loyalty discount.

### International Flights

International flights, to and from the start and finish points are not included in the tour price. Once your tour is Guaranteed to Depart you can book your flight. Please contact us for advice before arranging flights for the best arrival and departure times. We would only cancel a trip for an extreme circumstance, but in that case, where we cancel your trip, we cannot be liable for losses incurred relating to any flight booking you have made. Please claim any losses from your travel insurance that you acquired when you booked your holiday.

### Newsletter

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from SpiceRoads, be sure to subscribe.

## CONTACT US

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