SPICE ROADS
CYCLING



ROAD

ROAD BIKING FROM SAIGON TO ANGKOR

Tour Code
MCT-MSA

13 DAYS
12 NIGHTS

Destinations	Vietnam, Cambodia
Tour Meets Tour Ends	Ho Chi Minh City (Saigon) Siem Reap
Fly in to Fly out of	Tan Son Nhat International Airport (SGN) Siem Reap Angkor International Airport (SAI)
Group Size Minimum Age	2-16 riders 18 (on scheduled departures)

ACTIVITY PROFILE

11 Cycling days	**1027** km Total cycling distance
93 km Avg distance / day	**662** m Avg climbing / day

PRICING

Price	US$ 3,850
Bike Hire (Road Bike)	US$ 400
Single Supplement	US$ 685

WHAT'S INCLUDED

- ✓ SpiceRoads jersey
- ✓ Water bottle
- ✓ Support vehicle
- ✓ Guide(s)
- ✓ Meals (as indicated)
- ✓ Accommodation
- ✓ Snacks and drinks

WHAT'S EXCLUDED

- ✗ International flights
- ✗ Domestic flights
- ✗ Airport pick up
- ✗ Airport drop off
- ✗ Visa fees
- ✗ Alcohol
- ✗ Tips

DEPARTURES

20 Dec - 01 Jan 2027
17 Jan - 29 Jan 2027
14 Feb - 26 Feb 2027
14 Mar - 26 Mar 2027
11 Jul - 23 Jul 2027
17 Oct - 29 Oct 2027
31 Oct - 12 Nov 2027
19 Dec - 31 Dec 2027

TRIP PROFILE

We ride a total of 1027 km over 11 back-to-back cycling days. We start cycling on Vietnam's coast with a flat warm-up ride to get used to your bikes, then the riding begins in earnest. We have our toughest day early with a big climb into the Vietnamese highlands on Day 3. This is followed by some moderate climbing on Days 4 and 5, followed by much less climbing in the second half of the tour, once we enter Cambodia.

Your guide's expert knowledge of the area and terrain ensures you always know what is coming up in terms of distance and difficulty. This makes a tremendous difference, as does the constant supply of water and refreshments along the way.

Suitability: This is a tour for cyclists possessing a moderate to high level of physical fitness. Fitness will be a huge asset on those long days and especially on the climb toward Dalat. The tour is fully supported, and the bus is always close at hand for those that find the riding too difficult.

Biking Conditions: The condition of paved roads varies from day to day on this tour, ranging from very smooth to bumpy and cratered. We stick to tarmac as much as possible, taking to gravel tracks only when it is unavoidable or as an alternative to busy main roads. Roadworks are also not uncommon. Vietnam and Cambodia are fast-moving economies, and riding on paved surfaces means regularly sharing the road with trucks, cars, and motorbikes. We have chosen the least busy roads possible, but please be aware that traffic can be unpredictable and, especially near cities and towns, unavoidable. Due to the regional climate variances encountered, rainfall is not uncommon throughout the year and we generally ride rain or shine, though modifications to the planned route can be made at the guide's discretion or based on your level of comfort. It's all part of the adventure!



Day 1: Meet in Ho Chi Minh City (a.k.a Saigon)

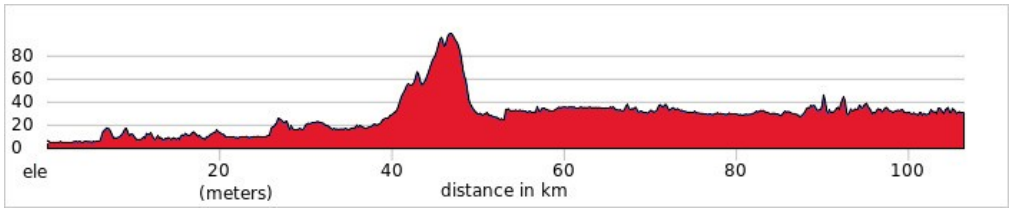
We meet at the hotel in Saigon at 3 pm (you can check in from 2 pm) for a city tour. The first stop will be Reunification Hall, formerly known as the Presidential Palace, and it was this modern building that North Vietnamese tanks seized on the morning of April 30, 1975, marking the fall of Saigon. From there, we stroll to the major sights of colonial Ho Chi Minh City: The Old Saigon Post Office, Dong Khoi Street (formerly Rue Catinat), Continental Hotel, the Opera House, and City Hall. In the evening, we go over our upcoming tour and have a welcome dinner.

Northern Charm Hotel Dinner

Day 2: Saigon → Phan Thiet → Mui Ne

This morning we transfer about 2.5 hours out of Saigon to avoid the chaotic traffic. We start riding along a coastal road to Phan Thiet, which has one of the best beaches in Vietnam. Our quiet, flat road runs between sand dunes, pine forests, and the sea – perfect for a long-distance warm-up ride. Before reaching the coastal city of Phan Thiet we load up the bikes and transfer around 45-minutes to a seaside resort near the golden sand beaches of Mui Ne.

Blue Ocean Resort Breakfast, Lunch, Dinner

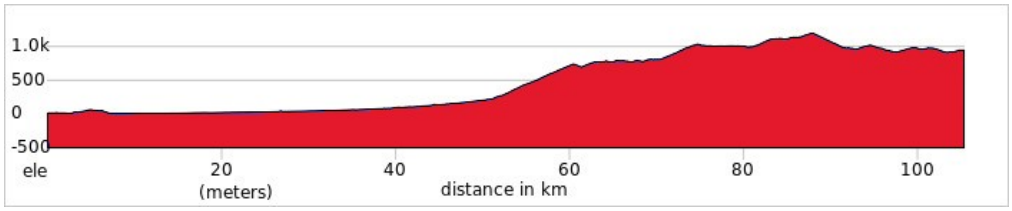


Ride 106km +370m -346m

Day 3: Mui Ne → Di Linh → Da Lat

Today we trade the coast for the highlands. Starting from Mui Ne, we work our way inland where a gradual 30 km climb elevates us to 1,000 m ASL. It's a beautiful ride, witnessing a transition from arid coastal plains, through lush tropical foliage, to rolling hills studded with coffee, tea, and rubber plantations. We call it a day upon reaching the town of Di Linh and transfer around 1.5 hours to Da Lat. Sitting at over 1,500 m ASL, Da Lat is a vibrant city in the mountains built by the French in the 19th century to escape the heat of the lowlands.

Colline Dalat Breakfast, Lunch, Dinner

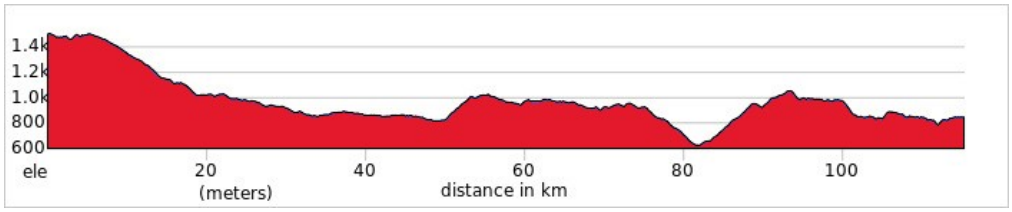


Ride 105km +1671m -737m

Day 4: Da Lat → Bao Lam → Madagui

We are rewarded for yesterday's climbing efforts with an overall descending day. Riding out of Da Lat in the early morning, we enjoy a crisp start and cruise downhill past pine forests. At around 20 km, the roads take on a more undulating character through a landscape coloured by red earth and the green agricultural bounty of the Central Highlands. The day's major climb comes after we cross the Dong Nai River (80 km), with around 12 km of ascent at a 5% average gradient. Once we reach the rural district of Bao Lam, we pack up the bikes and transfer 1.5 hours to the edge of the Madagui Forest Reserve, where we spend the night.

Madagui Resort Breakfast, Lunch, Dinner

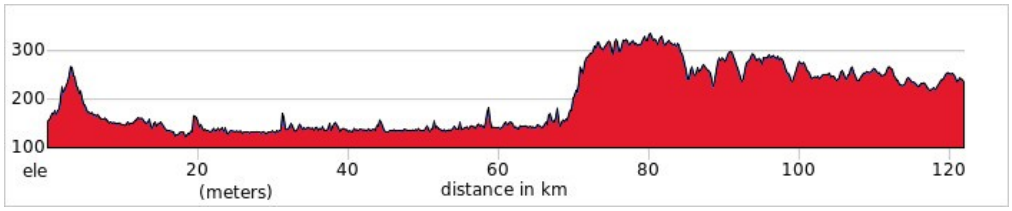


Ride 115km +1373m -2029m

Day 5: Madagui → Phuoc Long

We begin the day by cycling away from the forests of Madagui and climbing over a hill to settle into a gently undulating rhythm across the rural backwaters of Lam Dong Province. At around 40 km, we'll stop at a small outdoor museum housing the remains of an ancient Hindu brick temple before continuing along the plains of the Dong Nai River. Veering away from the river at around 70 km, a 5 km climb takes us into the westernmost edge of the Annamite Mountain foothills, where the terrain gradually flattens into the lowlands that form the border with Cambodia. Our ride ends directly at tonight's hotel in the small town of Phuoc Long, which was the site of a decisive battle in the Vietnam-America War that ultimately led to the fall of Saigon in 1975.

Tullia Hotel Breakfast, Lunch, Dinner

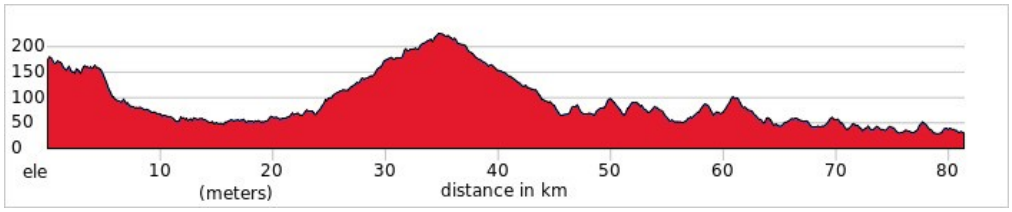


Ride 122km +1480m -1398m

Day 6: Phuoc Long → Cambodian Border → Prey Veng

Early in the morning, we drive around 1.5 hours to the international border crossing at Trapeang Sre and enter Cambodia. After stamping into the Kingdom, the SpiceRoads Cambodia team will welcome us and transfer us 30 minutes up the road to Snuol, a typical provincial town. Here, we change into cycling attire and hop on the bikes for our first ride in the Cambodian countryside. Our route follows National Road 7 southwest through the heartland of Cambodian natural rubber production, with row upon row of slender rubber trees lining the road. The terrain is predominantly flat, with low-rising hills sprinkled in from time to time. We ride just over 80 km before jumping into the support vehicle for a 1.5-hour transfer into the rice paddy-covered Mekong floodplains, where we spend the night in the town of Prey Veng.

Daily Prey Veng Guest House Breakfast, Lunch, Dinner

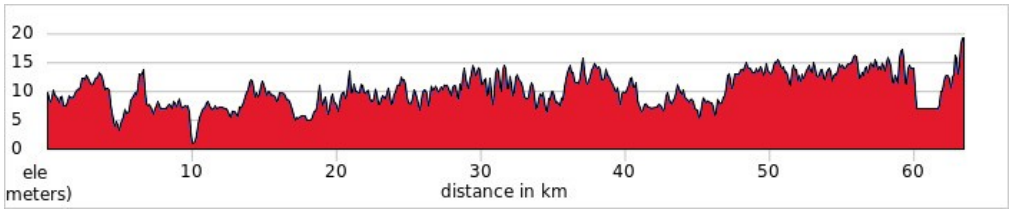


Ride 81km +590m -736m

Day 7: Prey Veng → Phnom Penh

This morning, we cycle out of Prey Veng and head into the countryside sprawling along the floodplains east of the Mekong River. We pass by endless rice fields and weave through villages with traditional stilted houses and colourful Buddhist temples. As we press forward, the towering skyline of Cambodia's capital, Phnom Penh, draws ever closer and, at the 60 km mark, we board a Mekong ferry that takes us straight into the heart of the city's bustling riverside district. The afternoon is yours to explore as you wish. Near the hotel, you can visit the glittering Royal Palace or delve into Cambodia's largest collection of antiquities at the National Museum. You may also wish to visit the Tuol Sleng Genocide Museum, a thoughtfully curated place of reflection on the atrocities committed by the Khmer Rouge. Dinner is on your own tonight, with plenty of options to choose from.

Frangipani Royal Palace Hotel Breakfast, Lunch

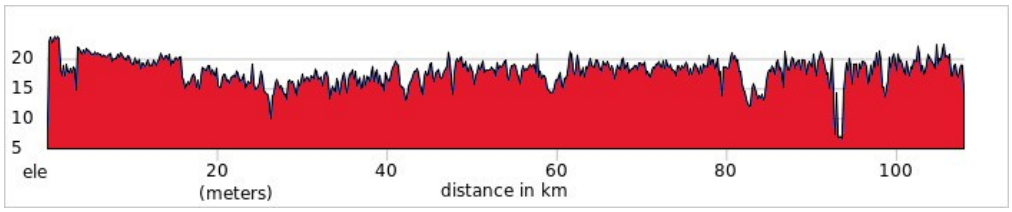


Ride 64km +241m -231m

Day 8: Phnom Penh → Kampong Cham

We leave Phnom Penh behind by recrossing to the quiet east side of the Mekong. Here, we turn north along very flat rural roads that weave through the rice-growing plains. Although most of these roads are paved, the occasional stretch of bumpy red dirt is unavoidable—as are the cows wandering onto the road, slowing us down further! The key is to maintain an unhurried pace while observing the rhythm of the surrounding Khmer rural life. When the opportunity arises, we stop in local villages to learn about traditional cottage industries, such as silk weaving or the production of prahok, a pungent, fermented fish paste integral to Cambodian cuisine. At the 100-kilometre mark, we hop across the Mekong island of Koh Pen via ferry and bridge to reach the small city of Kampong Cham on the opposite bank. We then ride into town along a wide riverside boulevard lined with French colonial façades.

LBN Asian Hotel Breakfast, Lunch, Dinner

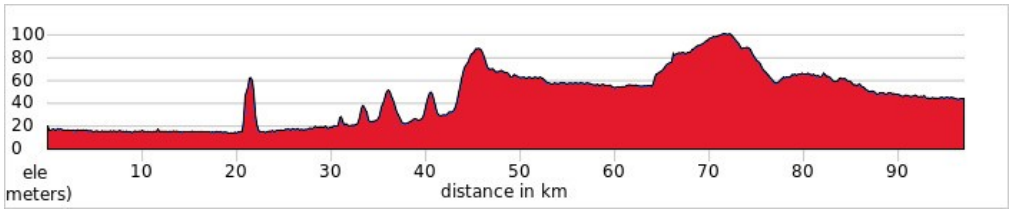


Ride 108km +304m -311m

Day 9: Kampong Cham → Kampong Thom

The day starts with more Mekong riverside riding, though this time also including a short, steep climb to the hilltop temple complex of Wat Hanchey for a refreshment break, beautiful views, and interesting history. After around 30 km, we say goodbye to the river that's accompanied us for the past few days and veer north-west along a wide provincial road, passing through a world of endless rice paddies and market towns. After around 65 km, we turn onto National Road 71 for the final stretch, part of the way leading through an area filled to the brim with rubber trees. We end our ride with lunch at around 97 km and transfer 30 minutes to the sleepy backwater town of Kampong Thom, where we spend the night.

Glorious Hotel & Spa Breakfast, Lunch, Dinner



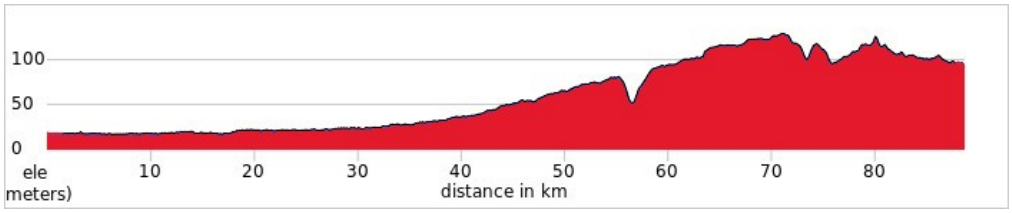
Ride 97km +350m -323m

Day 10: Kampong Thom → Phumi Pring → Koh Ker

Starting from the hotel, we pass an initially busy section of roads coming out of town, but then things begin to quieten down as our route takes us into the rural hinterlands of Kampong Thom and Preah Vihear provinces. With our wheels planted on the well-paved and flat National Road

62, you can go at your own pace and we regroup for breaks every 20–30 km. After around 90 km, we saddle off at a local Buddhist temple in the commune of Phumi Pring and transfer two hours to Koh Ker, an abandoned 10th-century city swallowed by the jungle. We spend the afternoon visiting this enigmatic UNESCO World Heritage Site, the highlight of which is a stepped stone pyramid that looks straight out of an Indiana Jones movie. We spend the night at a hotel outside of Koh Ker's historical zone

I Am Koh Ker Breakfast, Lunch, Dinner

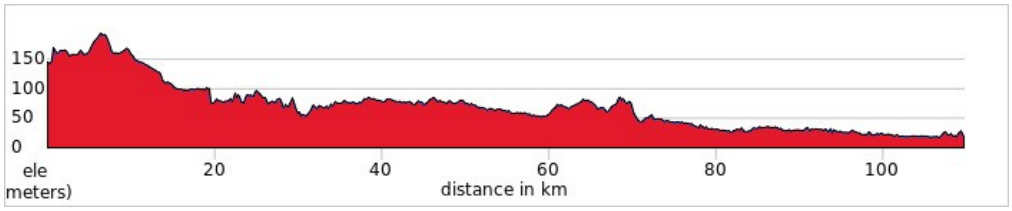


Ride 89km +271m -194m

Day 11: Koh Ker → Beng Mealea → Siem Reap

Today we transition from the remote ruins of Koh Ker to the lively streets of Siem Reap at the doorstep of world-famous Angkor. To get there, we first follow National Road 64, riding past neat rows of cassava farms with the forest-clad ridges of Phnom Kulen National Park rising in the background. At around 50 km, we take an extended break at Beng Mealea, one of the most atmospheric, but lesser-visited, Angkorian temple ruins with collapsed galleries, moss-covered sandstone blocks, and massive strangler fig trees wrapping around stone walls. From here, you can choose to hop in the support van and transfer around one hour to Siem Reap, or cycle another 60 km on secondary roads. Either way, a refreshing hotel pool is waiting for you to plunge into! Dinner is on your own tonight with endless options to choose from.

Somadevi Angkor Boutique Breakfast, Lunch



Ride 50-110km +459m -584m

Day 12: Angkor Circuit by Road Bike

The UNESCO World Heritage Site of Angkor is home to the once-glorious capital cities of the Khmer Empire, whose powerful god-kings built lavish stone temples between the 9th and 15th centuries CE. Today, we discover Angkor's most iconic sites by cycling along the paved circuit connecting the temples and ruins scattered across the plain. At Ta Prohm - brought to fame by the film "Tomb Raider" - we stumble across a tumbling façade of laterite and sandstone blocks draped by the massive roots of fig trees. At the Bayon - a temple built as a microcosm of the heavens - we marvel at the rows of godly faces carved into the temple towers and peering sublimely in all cardinal directions. And at Angkor Wat - the national symbol of Cambodia and the largest religious structure in the world - we stroll through the inner and outer courtyards decorated with excellently conserved carvings depicting Hindu myths, wars, life and death. We cycle back to Siem Reap in the early afternoon for some R&R. In the evening, we reconvene for a farewell dinner.

Somadevi Angkor Boutique Breakfast, Lunch, Dinner



Ride 30km +66m -32m

Day 13: Siem Reap Departure

Our cycling tour has ended but feel free to extend your stay to explore more of Siem Reap and the incredible ancient landscape of Angkor. Siem Reap Angkor International Airport (SAI) is well connected regionally and you can easily continue your travels in Southeast Asia or head home from here. Please let us know If you require assistance with airport transfers and post-tour hotel bookings.

Breakfast

Disclaimer: The adventure cycling tours we operate often go beyond the beaten track, and the countries where we ride are not always predictable. Due to these reasons, it is occasionally necessary to reroute or update itineraries. Our guarantee is that we will not change a trip unless for safety or to improve it. Our listed hotels are always accurate at the time of writing, but should we have to change any hotel, it will always be for a similar or better one.

NUTS & BOLTS

Bikes

Because some people can't imagine going on a trip without their own beloved bicycle, we do not provide them as part of this tour. However, you can hire bikes locally for the price listed in the tour pricing section.

If you bring your own bike, please make sure it is a road bike in good mechanical order with any spare tubes, parts, and tools you may require.

Bike Repairs

Basic spares and tools are carried by the guide and on the support vehicle, though we cannot guarantee having spares for every conceivable problem. Carrying a basic tool kit, a spare tube and a pump while riding is recommended.

Safety

Wearing a helmet is required on all our biking adventures and is non negotiable. If you do not wear a helmet you will not be allowed to cycle. Your tour leader is trained in first aid and emergency rescue, but to a large degree you must be responsible for your own safety while riding. It is therefore compulsory that you take out travel insurance that will cover you for a mountain biking tour.

Guides

You will be led by a local English-speaking guide and if the group is 9 people or more we will add another guide to the tour. All our guides are well informed in the history, culture and religions of the area where you are biking and are skilled at passing that knowledge on to you. Your guide is also medically trained and an experienced cyclist, able to handle most minor repairs en route.

THE NITTY GRITTY

VIETNAM

Passports and Visas

The visa requirements for Vietnam can be divided into three sections, dependent on your nationality and the point of entry/exit. Please review the details below to determine which applies to you. Visa policies are subject to change, and it is the traveler's responsibility to confirm their visa requirements for Vietnam before departure.

E-Visa

The Vietnam e-visa is now available to almost all nationalities. You can apply for a single or multiple-entry visa valid for up to 90 days. Application is through the Vietnam **visa portal**. Please note that e-visas cannot be used if you are joining Road Biking from Saigon to Angkor (more information in the **Visa on Arrival** section below).

Please carefully fill out the form and check the information you have entered. Even minor spelling errors will render the visa invalid and your entry to Vietnam will be denied.

For peace of mind, we suggest applying for your e-visa as early as possible, and no later than 2 weeks before your expected arrival in Vietnam. While processing time is generally no more than 1-3 working days (not including weekends and Vietnamese holidays), it is wise to give yourself some buffer time in case there are any issues.

If you are joining a multi-country trip beginning in Vietnam, please be sure to select the correct exit point from the list below:

- Saigon to Bangkok by Bicycle and Biking Saigon to Angkor Wat: Vinh Xuong Landport
- Remote Vietnam and Laos by Bike: Na Meo Landport
- Biking Hanoi to Luang Prabang: Tay Trang Landport
- Cultural Road from Hoi An to Angkor Wat: Le Thanh International Border Gate

If your SpiceRoads trip will end in Vietnam, please choose your point of exit as the airport, port or land border through which you have arranged to leave Vietnam.

Please keep a printed copy of your e-visa with you at all times, as it may be requested at some exit points.

Visa Exemption

Citizens of certain countries (including many European and Asian nations) can enter Vietnam visa-free for up to 45 days. Please check if your nationality is exempt here before applying for an e-visa. If you are on the exemption list, you still need to make sure that your passport is valid for at least 6 months from your date of entry and has at least two blank pages. You do not need to apply for anything in advance; you will simply receive an entry stamp at immigration upon arrival.

Visa on Arrival

If you are joining "Road Biking from Saigon to Angkor", **e-visas are not permitted for the exit through the land borders we cross during the tour.** Before the tour, our sales team will collect your passport and flight information from you, and we will provide you with the Visa on Arrival letter within 10 business days.

When you arrive in Vietnam, you will need to present the following at the Visa on Arrival counter:

- a printed copy of the Visa on Arrival letter, which we will have sent to you by email. You will also likely need this printed letter to check in and board your flight to Vietnam.
- the visa stamping fee (USD $25 for a single-entry visa). Please prepare the visa fee amount in cash, using USD or the equivalent in Vietnam dong to avoid unfavourable airport exchange rates.
- two printed passport photos.

Your Visa on Arrival will be processed quickly, and you may then proceed to immigration to enter Vietnam.

Please ensure that you update our sales team if your passport or flight details change before the tour, as mismatched information will result in entry to Vietnam being denied. Changes to this information when a Visa on Arrival letter has already been issued will result in a charge for a new letter to be processed.

Important Update: Effective immediately, all non-Vietnamese nationals entering the country in Hanoi (Noi Bai International Airport - HAN), Danang (Danang International Airport - DAD), Ho Chi Minh City (Tan Son Nhat International Airport - SGN) and Phu Quoc (Phu Quoc International Airport - PQC), must complete the **Digital Pre-Arrival Declaration** form before arrival. Please fill out the details on the official website here **within three (3) days before your arrival in Vietnam**. This is a free process - beware of fake websites that charge a fee. If you are already travelling within the three days before your planned arrival in Vietnam, then we suggest completing the form while you are at a hotel with reliable Wi-Fi. It only takes a few minutes. After submission, you will receive a QR Code. Please save a screenshot of this code on your phone to present at immigration.

Health

See here for recommendations and detailed information.

Weather

Weather in Vietnam is divided into 4 main regions - the far north, north, central and south.

The far north can get very cold in December and January while the dry season runs from October to late March and the wet season between April to September.

In Hanoi & the north, it is hot, wet and humid from May to October while November to April is cooler and dry.

Central Vietnam experiences hot, dry weather between January & August with temperatures ranging in the mid 30°C. High levels of rainfall are during September - November.

Southern Vietnam is dry and hot from November to April, and warm and wet between May & October, with the highest rainfall in June, July & August.

Food

Meals are included as per the itinerary where B = breakfast, L = lunch, D = dinner. Most meals are Vietnamese food and features noodles, rice curries and soups. Vietnamese cuisine is world famous and we make sure you sample as much variety as possible. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

Drink

Keeping you completely hydrated is a job we take very seriously. Cold water, some energy-restoring local fruit, and soft drinks are included in the tour price while riding. Soft drinks and other beverages during meals are not included. Beer is freely available everywhere in Vietnam but is NOT included in the price.

Solo Travelers

SpiceRoads does not require you to pay a surcharge for traveling alone. We will arrange for you to share accommodation with another traveler of the same gender and if we can not match you up we will provide a single room at no extra charge. If you prefer not to share a single supplement is payable to guarantee your own room. The cost of the single supplement is listed above.

Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US$10, for incidentals. It is customary to tip local tour guides and drivers, however, the amount you give should be dependent on the level of service you receive. We will send you a tipping guideline before the tour begins.

Money

The official national currency is the Vietnam dong (d), but the US dollar is widely accepted in tourist centers. However, in smaller towns and villages the dong is preferred. ATMs are available in all major tourist destinations and big cities. Vietcombank has the best network with a single withdrawal limit of 2,000,000d (about US$125). Most major currencies can be exchanged at leading banks in Vietnam, but the US dollar is preferred away from the tourist centers. Changing US$100 will make you an instant millionaire! You cannot legally take the dong out of Vietnam but you can reconvert reasonable amounts of it into US dollars on departure.

CAMBODIA

Passports and Visas

All nationalities require a Cambodia visa and a passport valid for 6 months after their planned exit from Cambodia. A 30-day visa on arrival is available at all border crossings that are open to foreigners.

For certain border crossings (including airports), you can also obtain a visa online through **e-visa**. There is a 3-day processing time and you'll need a scanned copy of the passport. Not all border crossings accept the e-visa. Please check this **port of entry page** which provides a list of which checkpoints support the e-Visa service.

Currently, e-visa is not applicable for any land crossings on Spice Roads multi-country tours that enter Cambodia from either Vietnam or Thailand. A visa-on-arrival must be purchased when entering Cambodia during these tours. **Please ensure that your passport has at least three blank pages for the Cambodian entry stamps, and that the passport is valid for at least 6 months from the date of entry.** For visa-on-arrival, the cost is 35 USD and it needs to be paid in cash. It is important that the USD are in good condition - i.e. no visible tearing, creasing, crumpling, or scribbling - so please only bring new and crisp USD bills to avoid any issues upon entry. We recommend using only USD or KHR currencies to ensure acceptance and avoid unfavourable exchange rates.

Electronic arrival card: All passengers travelling to Cambodia by flights into Siem Reap, Phnom Penh, and Sihanoukville airports must now submit an electronic arrival card before entering the country. This 'Cambodia e-arrival card' can be completed prior to arrival (no more than 7 days before arrival) via the **official website** or through Apple's App Store and Google Play Store.

Those entering Cambodia by land crossing or boat will still use the traditional paper-based forms issued at the border.

Health

We recommend that you visit a travel medical doctor and ask about the following vaccinations: typhoid, polio, tetanus and hepatitis A. A certificate for Yellow Fever is required when arriving from an infected area within six days.

Weather

Cambodia has two distinct seasons - wet and dry. The dry season usually lasts from October to April. The wet season starts in May until September. Within each season there are variations in temperature. The coolest being 24C around November/December and hottest hitting 35C around April/May.

Food

Meals are included as per the itinerary where B = breakfast, L = lunch, D = dinner. Most meals are local and feature noodles, rice, curries, and soups. Cambodian cuisine is a mixture of Thai, French and Chinese dishes and we make sure you can sample a wide variety. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

Drink

Keeping you completely hydrated is a job we take very seriously. Cold water, some energy-restoring local fruit, and soft drinks are included in the tour price while riding. Soft drinks and other beverages during meals are not included. Beer is freely available everywhere but is NOT included in the price.

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Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US$20, for incidentals.

Money

Thai baht and US dollars are widely used in Cambodia, especially in larger cities and towns. In smaller towns and villages, Cambodian riels are usually preferred. There are ATMs in most areas, however, machines dispense US dollars. The guides will be able to show you where the ATMs are. Spend riel before departing as no one will exchange them for you once you leave.

GENERAL BOOKING INFO

If this is the tour for you here's what you need to do to confirm your place:

FLEXIBLE BOOKING CONDITIONS

Booking a SpiceRoads cycling adventure is easy and we try to do everything possible to make sure you have full flexibility and peace of mind. We do not require a deposit to hold your place on a tour and once full payment has been made your money is protected in our client account and you have the flexibility to cancel or change your booking if needed.

CONFIRMING YOUR BOOKING

Just complete our online booking form or send your booking details offline (email or post), and we will confirm your participation. No deposit is needed to confirm your place on a SpiceRoads tour.

You are advised to read our Booking Conditions in full before you make your payment and should you require further clarifications of any of the conditions below, please email us or call our office.

TRIP STATUS

There is a minimum number of participants (usually 2) required to enable the trip to go ahead. Once the minimum number is reached, the trip status will change from 'Available' to 'Guaranteed to Depart'. Once a trip is guaranteed to depart you are free to book your flights and make other travel arrangements. If the trip status is 'Limited' will mean we have only a small number of spaces available for booking. If you are unsure about the trip status, please email us or call our office.

BOOKING ONLINE

From the tour page, click the 'Book Now' link. All departures for this tour will appear, just select the date you'd like to travel. For the next steps, you'll need to know the names of the people travelling. If you wish you can also provide extra details such as passport numbers, height (for bike hire), or you can add that later by logging into Manage My Trip (we'll set up an account for you automatically if you don't already have one). Our system will contact you from time to time to fill in the missing information, as it will be required before departure. However, if the trip that you are booking offers a child discount, you will have to fill out the date of birth of each rider (so we can calculate the appropriate discount).

If you are having any problems please send us an email, or give us a call (+66 026 3295) and one of our travel specialists will assist you with your booking.

BOOKING OFFLINE

Just call us or send an email indicating which trip you want to join and we will happily send you a list of questions and process your booking for you.

DEPOSITS AND PAYMENTS

We do not require a deposit or full payment to book a place for you on a tour.

The balance of the tour's cost (final invoice) will need to be paid 60 days before the departure date with fees for any bicycle rental(s), single supplement(s) and extra hotel nights.

In the case where a booking is made when there are less than 60 days until the tour departure date, the tour's cost should be paid in full within 72 hours of receiving an invoice from SpiceRoads. Payment can be made by credit card using our online payment gateway or by bank transfer. When making payment online you will need to confirm that you have read these booking conditions during the "checkout" process, which equates to agreeing to the terms of services and stipulations as indicated in this document.

In all cases, tour fees need to be paid "in full" before participation in a tour. No person(s) will be allowed to join a tour without fully settling their invoice and receiving a confirmation number from SpiceRoads.

The exception can be made for last-minute miscellaneous fees that can be paid locally (visas, additional local hotel bookings, etc.) can be settled on the day of arrival.

FULL FLEXIBILITY FOR TOUR CANCELATIONS

If the tour is cancelled or postponed by SpiceRoads because we didn't make the trip numbers and the tour can't run, we will make a full cash refund (by bank transfer or on your credit card).

If the tour is cancelled for any other reason, including due to Covid related travel restrictions, we will give you a full credit (with no deductions for admin or any other small-print item) to use on any SpiceRoads tour with no time limit. (Exceptions being flights, special permits and other non-refundable items and these will be advised when booking the trip).

Before paying for your tour, you can cancel your booking with no charge and up until 40 days before departure, you can change your booking to another travel date or move your booking onto another SpiceRoads tour with no charges.

If you need to cancel after you have made full payment, please see our cancellation policy.

Loyalty Riders Club

For those who have been on several long tours with us, we reward customer loyalty by offering repeat customers a special discount off the tour price (excludes single supplement and bike rental). If this is your fourth scheduled tour or more you will receive a 5% discount. If this is your eighth scheduled tour or more we will extend a 10% discount. The discount will be reflected in your online booking, but please contact us if any questions. Loyalty discounts cannot be used in conjunction with any other offer. Note: Only tours of 7 days or more will be applicable for a loyalty discount.

International Flights

International flights, to and from the start and finish points are not included in the tour price. Once your tour is Guaranteed to Depart you can book your flight. Please contact us for advice before arranging flights for the best arrival and departure times. We would only cancel a trip for an extreme circumstance, but in that case, where we cancel your trip, we cannot be liable for losses incurred relating to any flight booking you have made. Please claim any losses from your travel insurance that you acquired when you booked your holiday.

Newsletter

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from SpiceRoads, be sure to subscribe.

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