

# SPICE ROADS

## CYCLING



### ROAD CYCLING THAILAND TO MALAYSIA

Tour Code  
**MCT-KKL**

**12** DAYS  
**11** NIGHTS

	Destinations	Thailand, Malaysia
	Tour Meets Tour Ends	Krabi, Thailand Kuala Lumpur, Malaysia
	Fly in to Fly out of	Krabi International Airport (KBV) Kuala Lumpur International Airport (KUL)
	Group Size Minimum Age	4-16 riders 18 (on scheduled departures)

### ACTIVITY PROFILE



<b>9</b> Cycling days	<b>1022</b> km Total cycling distance
<b>114</b> km Avg distance / day	<b>906</b> m Avg climbing / day

### PRICING



Price	US\$ 4,325
Bike Hire (Road Bike)	US\$ 480
Bike Hire (Carbon Road Bike)	US\$ 720
Bike Hire (Carbon Road Bike Di2)	US\$ 960
Single Supplement	US\$ 625

### WHAT'S INCLUDED

- ✓ SpiceRoads jersey
- ✓ Water bottle
- ✓ Support vehicle
- ✓ Guide(s)
- ✓ Meals (as indicated)
- ✓ Accommodation
- ✓ Snacks and drinks
- ✓ Ferry/boat fares

### WHAT'S EXCLUDED

- ✗ International flights
- ✗ Domestic flights
- ✗ Airport pick up
- ✗ Airport drop off
- ✗ Visa fees
- ✗ Alcohol
- ✗ Tips

### DEPARTURES



05 Jul - 16 Jul 2026  
01 Nov - 12 Nov 2026  
29 Nov - 10 Dec 2026  
10 Jan - 21 Jan 2027  
31 Jan - 11 Feb 2027  
28 Feb - 11 Mar 2027  
04 Jul - 15 Jul 2027  
31 Oct - 11 Nov 2027  
28 Nov - 09 Dec 2027

## TRIP PROFILE

We ride a total of 1,022 km over 9 cycling days. This tour is designed to connect the popular beach destination of Krabi with Malaysia's capital, Kuala Lumpur, while taking you through a lesser-seen part of Southeast Asia. Along the way, you'll encounter shifting landscapes, yet one view remains constant: the vast oil palm and rubber plantations, the region's dominant agrarian industries. The scale of these plantations is staggering. We also ride along scenic coastlines, through small villages adorned with Buddhist temples and Muslim mosques, past expansive rice paddies, across rivers, and amidst limestone massifs and jungle-covered hills and mountains. The average daily distance is around 115 km, with some days shorter and others longer, the longest day reaching nearly 150 km. While the distances may seem long, keep in mind that the terrain is mostly flat with gentle undulations. The only major exceptions are Day 9, when we tackle a 2,000-metre ascent into the Cameron Highlands, and Day 10, when we descend back down! While the focus of this tour is cycling, there are plenty of opportunities to immerse yourself in the region's nature and culture. Highlights include an optional boat and kayaking excursion near Pak Bara, and a free day in the UNESCO World Heritage-listed George Town. Afternoons spent exploring local areas, bustling towns, or relaxing amidst the clouds in the Cameron Highlands also offer plenty of memorable off-saddle experiences. Accommodations range from deluxe, character-rich properties to more basic hotels, but they are always comfortable and often amongst the best available.

The trip is fully supported, and your guide's expert knowledge of the area and terrain means that you always know what is coming up in terms of distance and difficulty. This makes a tremendous difference, as does the constant supply of water and refreshments along the way.

**Note:** Unlike most multi-country bike tours in Asia, on this journey, we'll keep the same bikes from Thailand throughout the entire tour — no need for a switch in Malaysia. Our Thai cycling guide will accompany us all the way to the end, joined by a local Malaysian support team once we cross the border. Both Thailand and Malaysia drive on the left-hand side of the road

**Suitability:** This tour is best suited for experienced road cyclists capable of handling long, back-to-back, riding days. Days 9 and 10 feature challenging passes with steep gradients, but the rest of the route is mostly flat, with a few smaller passes along the way. We have a full rest day in George Town on Day 7. Less experienced riders are welcome but should prepare themselves in advance to manage the long distances at a reasonable pace. The support vehicle is always nearby to offer refuge to any weary cyclists.

**Biking Conditions:** The majority of the route is along excellently paved roads well suited for road biking. We ride on quiet secondary roads as much as possible but there are regular stretches on busier main roads as well. Occasionally, we also veer onto narrow country lanes where potholes, road debris, and patches of gravel can be common. We have chosen the least busy roads possible but please be aware that traffic can be unpredictable and, especially near the cities and towns, unavoidable. While we have scheduled our departures to avoid the wettest months of year, showers can occur at any time. We generally ride rain or shine though, based on the guide's discretion or your level of comfort, modifications to the planned route can be made. It's all part of the adventure!



### Day 1: Meet in Krabi

Welcome to Krabi Town! We meet at our tour hotel in the late afternoon for a trip briefing and welcome dinner. Please let us know if you require assistance with airport transfers and pre-tour hotel bookings. If it's your first time here, consider arriving a few days early to explore Krabi's beautiful beaches or take a boat trip into the karst-studded seascape of Phang Nga Bay.

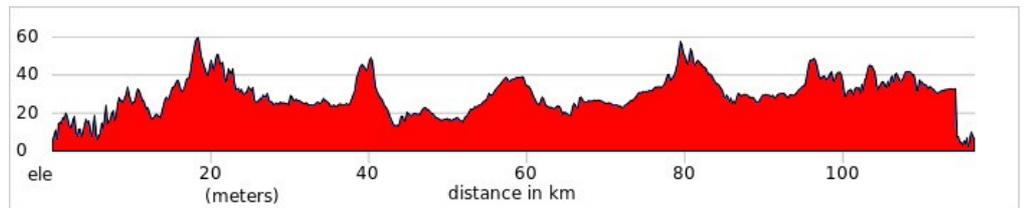
 Krabi Seabass Hotel      Dinner

### Day 2: Krabi - Pak Meng Beach

We manoeuvre out of lively Krabi Town, and within 10 km find ourselves on quiet secondary roads winding through expansive rubber and oil palm plantations, providing a first glimpse of the dominant agrarian landscape of the Malay Peninsula. Skirting the perimeters of Krabi airport, the road briefly widens and traffic picks up before we're soon back on quiet stretches. Around the 30 km mark, we take a break at a local Buddhist temple. Shortly after, we merge with the main provincial thoroughway, cruising along the smooth shoulder for a fast-paced 40 km stretch. By the 80 km point, we veer onto secondary roads that lead us through endless plantations and communities that sustain them. The final 5 km along Pak Meng Beach's coastal road offer stunning views over the Andaman Sea, and we finish the day at an eco-resort dedicated to the

conservation of dugongs, the beloved yet endangered sea mammals which graze in the seagrass beds of nearby islands.

 Dugong Village  Breakfast, Lunch, Dinner

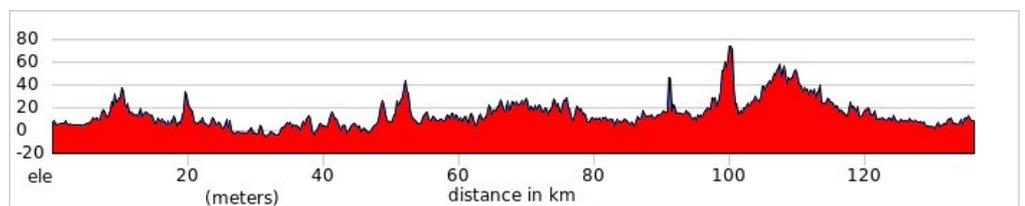


 Ride 117km  +456m  -456m

### Day 3: Pak Meng Beach - Pak Bara

Today's ride begins with a refreshing 5 km along the coast, where we glide beneath the canopies of sea oaks. We then venture inland to explore the tranquil backwaters of Trang Province. At 27 km, we reach a wide river and hop on a boat to cross to Kantang, a charming vintage town famous for its historic train station, one of Thailand's oldest and most beautiful. From there, we embark on a long stretch of riding along various minor and occasionally major provincial roads into the province of Satun. While we'll still be passing by many Buddhist temples, you'll begin to notice an increasing number of mosques as well, signalling the transition into Thailand's Muslim-majority deep south. By the 90 km mark, the road winds through a terrain of limestone massifs before leading us into the estuarine landscape of Pak Bara, where we end our ride in a harbour town along the Andaman shore.

 BARA BARA  Breakfast, Lunch, Dinner

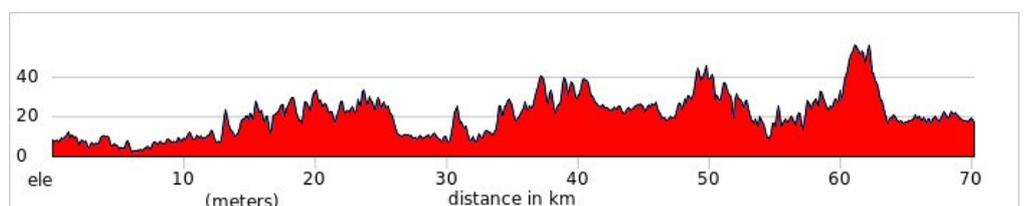


 Ride 136km  +739m  -738m

### Day 4: Pak Bara - Satun

This morning you have the option of taking a boat trip to Prasat Hin Pan Yod, or the "Thousand Spire Stone Castle." Part of Satun UNESCO Global Geopark, this stunning natural formation features jagged, crenellated stone pillars encircling a serene lagoon. Access to this hidden gem is only possible by kayak, paddling through narrow passages, winding between the towering spires and maybe even spotting a fossil or two along the way! This is an optional excursion - just let the guide know in advance if you will be joining or taking it easy at the hotel instead. Either way, after lunch we hop on our bikes for a pleasant afternoon ride to Satun's provincial capital. Our route follows a mix of major and minor roads, passing familiar scenes of the distinct tropical, rural backwaters of southern Thailand. We spend our last night in the Kingdom at a charming boutique hotel designed to reflect Satun's rich Malay-Muslim heritage.

 Navakiri Boutique Resort  Breakfast, Lunch, Dinner

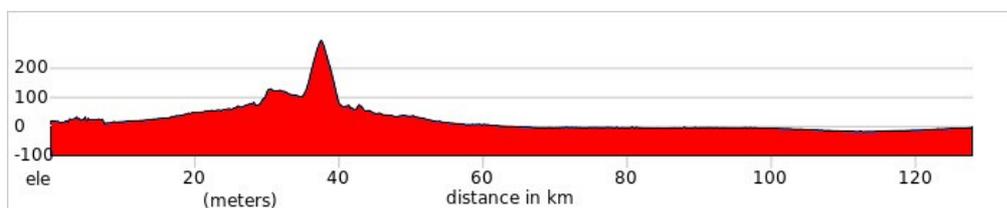


Ride 70km +466m -457m

## Day 5: Satun - Alor Setar

From Satun, we cycle 30 km to the Thai-Malay border crossing at Wang Prachan. Separating these two monarchies is a vast expanse of protected rainforest, home to tigers, sun bears, and king cobras, providing a wild and rugged backdrop for our morning ride. At the border, we complete immigration formalities and officially enter Malaysia. Our bikes and Thai cycling guide accompany us, now joined by a Malaysian support team. Just a few kilometres in, we face a cheeky welcome: a short but steep climb up Wang Kelian Pass! After being rewarded with panoramic views, we enjoy a thrilling downhill before settling into the remainder of today's ride. We traverse the flat, rice-growing plains of northern Peninsular Malaysia, allowing the transition from one country to another to sink in as we observe scenes of daily life unfolding around us. Some sections of the final 50 km take us directly along the coast. After a long day in the saddle, we conclude our ride in Alor Setar, the state capital of Kedah, where we'll spend the night. Time permitting, you can head up to the observation deck of the iconic Alor Setar Tower, which sits in the centre of town.

Grand Alora Hotel Breakfast, Lunch, Dinner

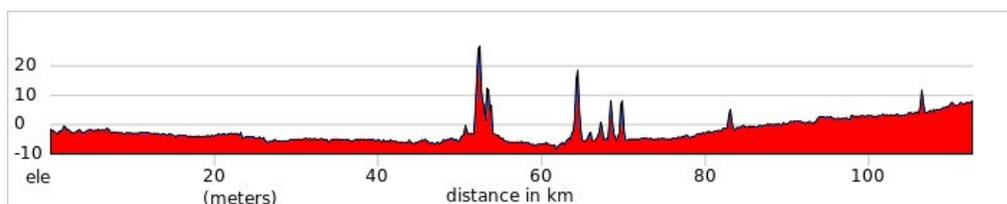


Ride 132km +578m -589m

## Day 6: Alor Setar - George Town

Today, we are introduced to the west coast of peninsular Malaysia. Departing from Alor Setar, we quickly find ourselves on quiet secondary roads cutting through seemingly endless rice paddies. After about 45 km, we reach Pantai Murni Beach, greeted by the foaming waves of the Straits of Malacca. We then climb over a headland and board a ferry to cross the wide mouth of the Merbok River. Continuing along peaceful rural roads, at around 80 km we reach a bridge over the Muda River, bringing us into the state of Penang. Here, things begin to get busier as we enter more densely populated urban areas, ultimately riding through Butterworth to catch a ferry to the bustling city of Georgetown on Penang Island. A short ride from the pier takes us to our hotel, located just a stone's throw from the UNESCO-listed historic core of George Town. This evening, we hit the town to discover firsthand why George Town is known as Malaysia's food capital!

Hotel Neo+ Breakfast, Lunch, Dinner



Ride 113km +247m -237m

## Day 7: George Town Rest Day

After 5 days of riding behind us, a rest day is in order. And there's no better place for it than George Town, the cultural centre of Penang. For centuries this important port town served as a key trading hub between East and West in the Straits of Malacca, imbuing the townscape with a distinct multicultural heritage which still exists today. A ramble through the old quarter reveals

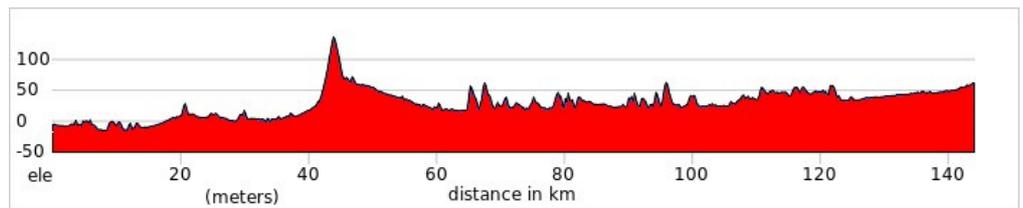
British colonial buildings, Chinese clan houses, Hindu temples, and mosques all sharing the same streets. A few of our favourite landmarks to check out are the iconic Khoo Kongsi clan house, the ornate Kapitan Keling Mosque, Fort Cornwallis, the Cheong Fatt Tze Mansion, and the Clan Jetties — a series of floating wooden villages on stilts. Don't miss the famous street art and, of course, the incredible variety of local cuisine which has made George Town the food capital of Malaysia! With influences from Malay, Chinese, and Indian cultures, you can indulge in treats like Char Kway Teow (stir-fried rice noodles), nasi kandar (rice & curry), and cendol (a dessert of shaved ice and coconut milk). Lunch and dinner are not included today so the choice is all yours.

 Hotel Neo+  Breakfast

## Day 8: George Town - Ipoh

We fast-track down the peninsula with a 1.5-hour transfer to our cycling start point in the state of Perak. The route begins with stretches through vast rubber and oil palm plantations, before leading us into the city of Taiping, where we ride part way through the scenic Lake Gardens — a beautiful recreational park repurposed from former mining pools. To the east, hills mark the start of some climbing as we cross into the valley of the Perak River, Peninsular Malaysia's second-longest waterway. We follow the course of the winding Perak south for roughly 40 km, surrounded by dense forests and estates, before stopping for lunch in the riverside town of Parit. Afterward, we ride into the Kinta Valley and end our journey with a ride through the streets of Perak's state capital, Ipoh. Keep your eyes peeled for some funky street murals! Once checked into our hotel, you can unwind with a swim in the rooftop pool and take in the mountain views that frame the city.

 M Roof Hotel  Breakfast, Lunch, Dinner

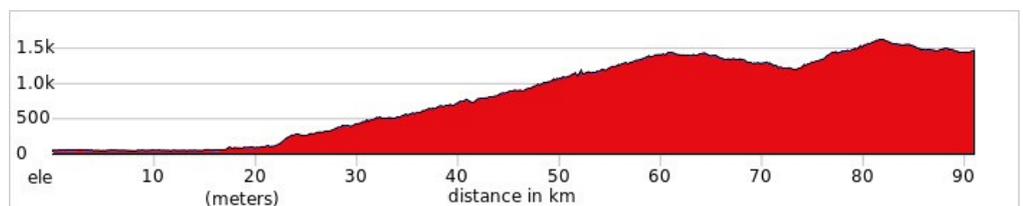


 Ride 143km  +951m  -884m

## Day 9: Ipoh - Cameron Highlands

It's time for the tour's most ambitious ride: the 2000+ metre climb into the Cameron Highlands! We start in Ipoh, navigating city streets and major roads before joining road 185, our main route into the Titiwangsa Mountains, the backbone of Peninsular Malaysia. The climb begins around the 20 km mark, leading us on a steady, winding ascent through dense jungle and panoramic mountain views. The gradients are manageable, allowing everyone to find their pace with breaks as needed. After around 60 km and reaching an elevation of about 1,400 metres, we regroup and enjoy a gentler stretch along quiet back roads lined with tea plantations and vegetable farms. Following a well-earned lunch, we tackle the final 10 km climb into the Cameron Highlands, a British colonial-era hill station cherished for its cool climate, lush landscapes, and timeless charm. At day's end, unwind at our heritage-themed hotel, take in the views, and enjoy a freshly brewed cup of local tea.

 Heritage Hotel Cameron Highlands  Breakfast, Lunch, Dinner



 Ride 94km  +2489m  -1082m

## Day 10: Cameron Highlands - Slim River

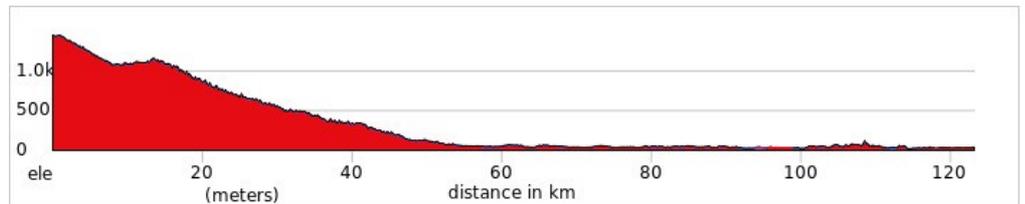
After yesterday's big climb, we kick off the day with a long 50 km descent! Starting from the heights of the Cameron Highlands, nearly 1,500 metres above sea level, we make our way down to the river plains of Perak state. Settle into a relaxed pace as the scenery shifts from tea estates and greenhouse farms to various types of forests, eventually revealing the towns, villages, and fields of the lowlands. After the descent, we ride along the shoulder of a provincial thoroughway before concluding our route with nearly 30 km on secondary roads through a vast rural hinterland dominated by rubber and oil palm plantations stretching as far as the eye can see. Our ride ends in the small town of Slim River, where we spend the night.



Summit Signature Hotel



Breakfast, Lunch, Dinner



Ride 123km



+1285m



-2696m

## Day 11: Slim River - Batu Caves - Kuala Lumpur

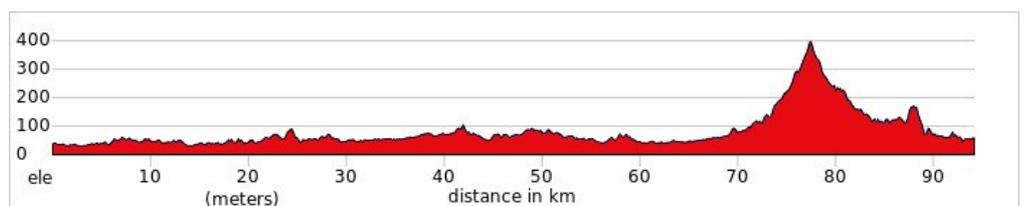
It's time for the home stretch! Departing from our hotel in Slim River, we head towards the outskirts of Kuala Lumpur (or simply "KL" as the locals call it), Malaysia's vibrant capital city. As we navigate through the arteries leading to the country's premier commercial hub, much of today's ride takes place on busier main roads, but we also find some peaceful stretches on secondary roads winding through oil palm and rubber plantations. At the 65 km mark, we face one final challenge — a nearly 10 km climb through the densely forested hills of Selangor State Park, culminating in a steep finish! After conquering the ascent, we enjoy a thrilling descent and enter the northern district of KL. We conclude our ride at the iconic Batu Caves, famous for its massive limestone caves, vibrant Hindu temples, and the towering statue of Lord Murugan. Reaching the caves requires climbing 272 colourful steps, but this will be no problem for our road-cycling hardened legs at this point! After our visit we transfer around 30 minutes to our hotel in downtown Kuala Lumpur, reconvening in the evening for a celebratory farewell dinner.



The Kuala Lumpur Journal Hotel



Breakfast, Lunch, Dinner



Ride 94km



+1012m



-993m

## Day 12: Kuala Lumpur Departure

Our tour has ended but feel free to extend your stay in Kuala Lumpur and discover what this world-class city has to offer. Please let us know if you require assistance with post-tour hotel bookings or airport transfers.



Breakfast

Disclaimer: The adventure cycling tours we operate often go beyond the beaten track, and the countries where we ride are not always predictable. Due to these reasons, it is occasionally necessary to reroute or update itineraries. Our guarantee is that we will not change a trip unless for safety or to improve it. Our listed hotels are always accurate at the time of writing, but should we have to change any hotel, it will always be for a similar or better one.

## NUTS & BOLTS

### Bikes

Because some people can't imagine going on a trip without their own beloved bicycle, we do not provide them as part of this tour. However, you can hire bikes locally for the price listed in the tour pricing section. If you bring your own road bike, please make sure it is in good mechanical order.

### Bike Repairs

Basic spares and tools are carried by the guide and on the support vehicle, though we cannot guarantee having spares for every conceivable problem. Carrying a basic tool kit, a spare tube and a pump while riding is recommended.

### Safety

Wearing a helmet is required on all our biking adventures and is non negotiable. If you do not wear a helmet you will not be allowed to cycle. Your tour leader is trained in first aid and emergency rescue, but to a large degree you must be responsible for your own safety while riding. It is therefore compulsory that you take out travel insurance that will cover you for a mountain biking tour.

### Guides

You will be led by a local English-speaking guide and if the group is 9 people or more we will add another guide to the tour. All our guides are well informed in the history, culture and religions of the area where you are biking and are skilled at passing that knowledge on to you. Your guide is also medically trained and an experienced cyclist, able to handle most minor repairs en route.

## THE NITTY GRITTY

### MALAYSIA

#### Passports and Visas

Visa requirements for Malaysia vary based on your nationality. Many countries are visa-exempt for tourism visits up to 90 days. To check if your country is visa-exempt or to find specific visa requirements, durations, and application procedures, visit [this website](#). If you require a visa, please contact your nearest Malaysian embassy/consulate and make sure you give yourself enough time. Please also ensure your passport is valid for at least 6 months beyond the duration of your stay in the country.

**UPDATE:** Beginning 1 January 2024, all international travelers, whether arriving by land or by air, must pre-apply for a Digital Arrival Card within three days prior to their planned date of entry. This can be done by completing an online registration form. Guests should then bring a printed copy of the completed form to present to immigration officers on arrival. Here is a link to the [registration form](#). Please make sure to fill it out before your planned arrival in Malaysia.

#### Health

There are no special vaccinations required for Malaysia; however you may want to take Malaria tablets as we will be traveling in Borneo's jungle area. Please check with your doctor prior to departure.

#### Weather

The whole of Malaysia has a classic tropical climate and remains hot and humid throughout the year and rain showers occur almost daily. Average temperature ranges from 15°C/ 59F to 25°C/ 77F at higher elevations and 21°C/ 70F to 32°C/ 90F around the coasts, such as Malacca and surrounding areas. The highlands have a distinctly different climate to the rest of Malaysia. Temperatures average a very pleasant 22°C/ 72F in the daytime and a relatively cool 15°C/ 60F at night – an excellent climate for growing tea, flowers and fruit, and for visitors it offers a pleasant contrast to the hotter lowland areas. A typical day consists of blue skies in the morning, showery afternoons and chilly nights, with rainfall at it's heaviest between September and early December.

Borneo has an equatorial climate, which is hot and humid year-round. Average daily temperatures are around 30 Celsius and the humidity can be high. Rain is also fairly common though we have scheduled these tours to avoid the monsoon season.

## Food

Meals are included as per the itinerary where B = breakfast, L = lunch, D = dinner. Most meals are local Malay food and feature noodles, rice, curries and soups. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

## Drink

Keeping you completely hydrated is a job we take very seriously. Cold water, some energy-restoring local fruit and soft drinks are included in the tour price while riding. Soft drinks and other beverages during meals are not included. We are riding in a Muslim country and though beer is available, it might not be served in some halal restaurants where we will eat. If you choose to purchase some beer please note it is NOT included in the price.

## Solo Travelers

SpiceRoads does not require you to pay a surcharge for travelling alone. We will arrange for you to share accommodation with another traveller of the same gender and if we can not match you up we will provide a single room at no extra charge. If you prefer not to share a single supplement is payable to guarantee your own room. The cost of the single supplement is listed above.

## Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US\$10, for incidentals. It is customary to tip local tour guides and drivers, however, the amount you give should be dependent on the level of service you receive. As a general guide we suggest US\$ 3-4 per person per day is appropriate.

## Money

The official currency is the Malaysian ringgit (RM). Foreign currencies are not generally accepted. The airport is the best places to exchange money. ATMs are widely available in cities and towns, but you'll need cash in villages and in the jungle. Credit cards can be used only in larger hotels.

## THAILAND

### Passports and Visas

Visitors from 93 countries can enter Thailand for 60 days without applying for a visa. See [here](#) if your country is on the list. If you do not hold a passport from one of these countries please contact the Thai embassy or consulate nearest to you about applying for a visa. If you intend to stay for more than 60 days you will also need a visa. Please check this [page](#) for more details and the latest updates. Please ensure you hold a passport with at least 6 months of validity remaining. You will need to show proof of an onward flight out of Thailand to be eligible for the visa on arrival. If you do not possess a ticket proving your exit from Thailand within 60 days of arrival, you may be denied boarding.

**Important Update:** As of **May 01, 2025** all non-Thai nationals entering Thailand by air, land, or sea must complete the **Thailand Digital Arrival Card (TDAC) online** before arrival. Please fill out the details on the official website [here](#) **within three (3) days before your arrival in Thailand**. This is a free process - beware of fake websites that charge a fee. If you are already travelling within the three days before your planned arrival in Thailand, then we suggest completing the form while you are at a hotel with reliable Wi-Fi. It only takes a few minutes.

## Health

We recommend that you visit a travel medical doctor and ask about the following vaccinations: typhoid, polio, tetanus and hepatitis A. A certificate for Yellow Fever is required when arriving from an infected area within six days.

## Weather

Thailand generally has a tropical climate with fairly high humidity. The North and Central region have a tropical climate with fairly high humidity. Northeast Thailand has a humid hot and dry weather alternatively with medium rain while the coastal areas of the east is humid and hot with intermittent rain. The South of Thailand has a tropical climate with fairly high humidity.

There are three seasons: from March to June it is hot and dry, with temperatures between 27°C/80 F and 40°C/104 F, with night temperatures in the 20s. The rainy season is from July to October, but temperatures are slightly lower, because of the effect of the rain. During this time it will not rain continuously, but in sharp bursts, and the sun can come out quickly. The cooler season is from October to February, with average temperatures between 20°C/68 F and 30°C/86 F.

## Food

Meals are included as per the itinerary where B = breakfast, L = lunch, D = dinner. Most meals are local and feature noodles, rice, curries, and soups. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

## Drink

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## Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US\$20 per day, for incidentals.

## Money

The Thai currency is the baht. ATMs, which are abundant, are the easiest ways to get Thai baht. Have a supply of US dollars in cash on hand, just in case your card doesn't work. Banks or the rarer private moneychangers offer the best foreign-exchange rates. Credit cards are accepted in big cities and resort hotels but you'll need baht for family-run guesthouses or restaurants.

## GENERAL BOOKING INFO

If this is the tour for you here's what you need to do to confirm your place:

### FLEXIBLE BOOKING CONDITIONS

Booking a SpiceRoads cycling adventure is easy and we try to do everything possible to make sure you have full flexibility and peace of mind. We do not require a deposit to hold your place on a tour and once full payment has been made your money is protected in our client account and you have the flexibility to cancel or change your booking if needed.

### CONFIRMING YOUR BOOKING

Just complete our online booking form or send your booking details offline (email or post), and we will confirm your participation. No deposit is needed to confirm your place on a SpiceRoads tour.

You are advised to read our [Booking Conditions](#) in full before you make your payment and should you require further clarifications of any of the conditions below, please [email us](#) or call our office.

### TRIP STATUS

There is a minimum number of participants (usually 2) required to enable the trip to go ahead. Once the minimum number is reached, the trip status will change from 'Available' to 'Guaranteed to Depart'. Once a trip is guaranteed to depart you are free to book your flights and make other travel arrangements. If the trip status is 'Limited' will mean we have only a small number of

spaces available for booking. If you are unsure about the trip status, please [email us](#) or call our office.

## BOOKING ONLINE

From the tour page, click the 'Book Now' link. All departures for this tour will appear, just select the date you'd like to travel. For the next steps, you'll need to know the names of the people travelling. If you wish you can also provide extra details such as passport numbers, height (for bike hire), or you can add that later by logging into [Manage My Trip](#) (we'll set up an account for you automatically if you don't already have one). Our system will contact you from time to time to fill in the missing information, as it will be required before departure. However, if the trip that you are booking offers a child discount, you will have to fill out the date of birth of each rider (so we can calculate the appropriate discount).

If you are having any problems [please send us an email](#), or give us a call (+66 026 3295) and one of our travel specialists will assist you with your booking.

## BOOKING OFFLINE

Just call us or send an email indicating which trip you want to join and we will happily send you a list of questions and process your booking for you.

## DEPOSITS AND PAYMENTS

We do not require a deposit or full payment to book a place for you on a tour.

The balance of the tour's cost (final invoice) will need to be paid 60 days before the departure date with fees for any bicycle rental(s), single supplement(s) and extra hotel nights.

In the case where a booking is made when there are less than 60 days until the tour departure date, the tour's cost should be paid in full within 72 hours of receiving an invoice from SpiceRoads. Payment can be made by credit card using our online payment gateway or by bank transfer. When making payment online you will need to confirm that you have read these booking conditions during the "checkout" process, which equates to agreeing to the terms of services and stipulations as indicated in this document.

In all cases, tour fees need to be paid "in full" before participation in a tour. No person(s) will be allowed to join a tour without fully settling their invoice and receiving a confirmation number from SpiceRoads.

The exception can be made for last-minute miscellaneous fees that can be paid locally (visas, additional local hotel bookings, etc.) can be settled on the day of arrival.

## FULL FLEXIBILITY FOR TOUR CANCELATIONS

If the tour is cancelled or postponed by SpiceRoads because we didn't make the trip numbers and the tour can't run, we will make a full cash refund (by bank transfer or on your credit card).

If the tour is cancelled for any other reason, including due to Covid related travel restrictions, we will give you a full credit (with no deductions for admin or any other small-print item) to use on any SpiceRoads tour with no time limit. (Exceptions being flights, special permits and other non-refundable items and these will be advised when booking the trip).

Before paying for your tour, you can cancel your booking with no charge and up until 40 days before departure, you can change your booking to another travel date or move your booking onto another SpiceRoads tour with no charges.

If you need to cancel after you have made full payment, please see our [cancellation policy](#).

## Loyalty Riders Club

For those who have been on several long tours with us, we reward customer loyalty by offering repeat customers a special discount off the tour price (excludes single supplement and bike rental). If this is your fourth scheduled tour or more you will receive a 5% discount. If this is your eighth scheduled tour or more we will extend a 10% discount. The discount will be reflected in your online booking, but please contact us if any questions. Loyalty discounts cannot be used in conjunction with any other offer. Note: Only tours of 7 days or more will be applicable for a loyalty discount.

## International Flights

International flights, to and from the start and finish points are not included in the tour price. Once your tour is Guaranteed to Depart you can book your flight. Please contact us for advice before arranging flights for the best arrival and departure times. We would only cancel a trip for an extreme circumstance, but in that case, where we cancel your trip, we cannot be liable for losses incurred

relating to any flight booking you have made. Please claim any losses from your [travel insurance](#) that you acquired when you booked your holiday.

### Newsletter

Our adventure travel [e-newsletter](#) is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from SpiceRoads, be sure to subscribe.

### CONTACT US

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