

# SPiCEROADS

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# SPiCEROADS

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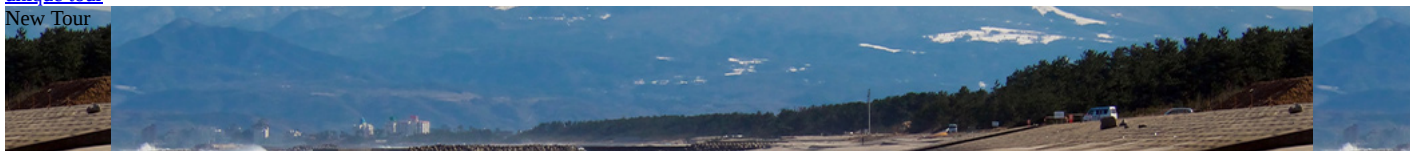
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New Tour





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Price from

US\$ 6,250

Duration

10 Days / 9 Nights

Distance

483 km

Difficulty

Active?[Learn more about our trip difficulty ratings](#)

Tour Code

JPN-JSI

Next departure

28-Sep-2025

Number of Cycling Days9

Average Distance Per Day: 54

0

150 Km

Average Climbing Per Day: 725

0

2,250 m

Accommodation

Basic

5 Star

Total Cycling Distance483 kilometres

AccommodationIncluded

Bike HireHybrid Bike: US\$ 500, E-Bike: US\$ 750

Single SupplementUS\$ 695

Client Rating (based on 3 reviews)

*\*E-bikes are in limited supply, please enquire to reserve one.*

## About this Cycle Tour

San-in is one of Japan's least populated and least urbanized regions, making it an alluring setting for an off-the-beaten track cycling adventure in the Land of the Rising Sun! On this tour, we'll traverse across San-in's diverse geography of rugged shorelines, dramatic volcanic landscapes, colorful forests, and expansive farmlands. We'll encounter quaint fishing villages, bustling maritime towns, timeless shrines and temples, grand Samurai castles, and breathtaking views. We soothe our muscles in hot springs, sleep in cosy accommodations, and indulge in an outstanding variety of local delicacies.

Meeting in Tottori City we begin with an easy warm up ride to Japan's largest and most visually striking sand dunes. The following day we cycle inland via lakes, rivers, rice paddy fields and rolling hills to reach a renowned onsen (hot spring) town. We then descend back towards the coastline and ride along the slopes of Mount Daisen, an extinct volcano that towers over the region. Once we reach Sakaiminato City we'll ride to a stunning inland sea before catching a ferry to the Oki Islands. We'll spend two days island riding and island hopping in a remote part of offshore Japan, exploring three of the volcanic archipelago's four inhabited islands! Back on the mainland, we then ride to visit the intricate Miho Shrine before continuing along scenic headlands in pursuit of the historic city of Matsue. Matsue will be our base for two nights and here we'll explore the majestic "Black Castle" and embark on a rural loop to one of Japan's prettiest zen gardens at the Adachi Museum of Art. The tour concludes with a picturesque ride skirting along a lake and two rivers before arriving at Izumo Taisha, another of Japan's most important Shinto shrines. We spend the final night in the city of Izuomo from where you can easily continue your travels onwards in Japan.

Join us in exploring the remarkable San-in region and see a different part of Japan, differently!

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Date

Availability

US\$ 6,250

Date28 September - 07 October 2025

AvailabilityLimited

PriceUS\$ 6,250

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Date26 October - 04 November 2025

AvailabilityGuaranteed to Depart

PriceUS\$ 6,250

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Date10 May - 19 May 2026

AvailabilityAvailable

PriceUS\$ 6,250

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Date27 September - 06 October 2026

AvailabilityAvailable

PriceUS\$ 6,250

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Date25 October - 03 November 2026

AvailabilityAvailable

PriceUS\$ 6,250

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### Additional Cost Details

Single Supplement:US\$ 695

Bike Hire:US\$ 500

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## Itinerary

## Day 1

We meet in Tottori City and enjoy a warm up ride to Japan's largest and most visually striking sand dunes. In the evening we gather for a welcome dinner.

## Day 2

Starting in Tottori, we ride past Lake Koyama, head toward the Sea of Japan, and then inland through farmlands and hills. After a 9 km climb, we descend to Lake Togo and visit historic Kurayoshi before ending the day in a renowned hot spring town.

## Day 3

We head back to the coast by following the course of the Tenjin River. We then cycle along the undulating slopes of Mount Daisen, a majestic dormant volcano towering in the background, before arriving in the beach town of Kaike Onsen.

## Day 4

Today's route around Sakaiminato City encompasses coastal rides, spectacular bridges, an inland sea, and a visit to beautifully landscaped Japanese gardens. In the afternoon, we take a 4 hour ferry to the Oki Islands, a remote volcanic archipelago in the Sea of Japan.

## Day 5

A day of island riding and island hopping. In the morning we cycle Dogo Island's craggy east coast and forested interior while, in the afternoon, we take two boats to reach Chiburi Island. From tonight's hotel you can enjoy breathtaking views of the ruggedly beautiful seascape.

## Day 6

A quick ferry ride brings us to the island of Nakanoshima which we circumnavigate by bike, enjoying views over bays, dense forests, and rice paddies. In the afternoon we board our final boat of the Oki Island stage to take us back to the mainland, spending the night in Sakaiminato City.

## Day 7

We ride to the historic city of Matsue by following a nature-rich coastal route, dipping up and down between scenic headlands and bays. Along the way we'll visit a stunning shinto shrine, a lighthouse and ,once in Matsue, we'll tour the city's mighty feudal-era castle.

## Day 8

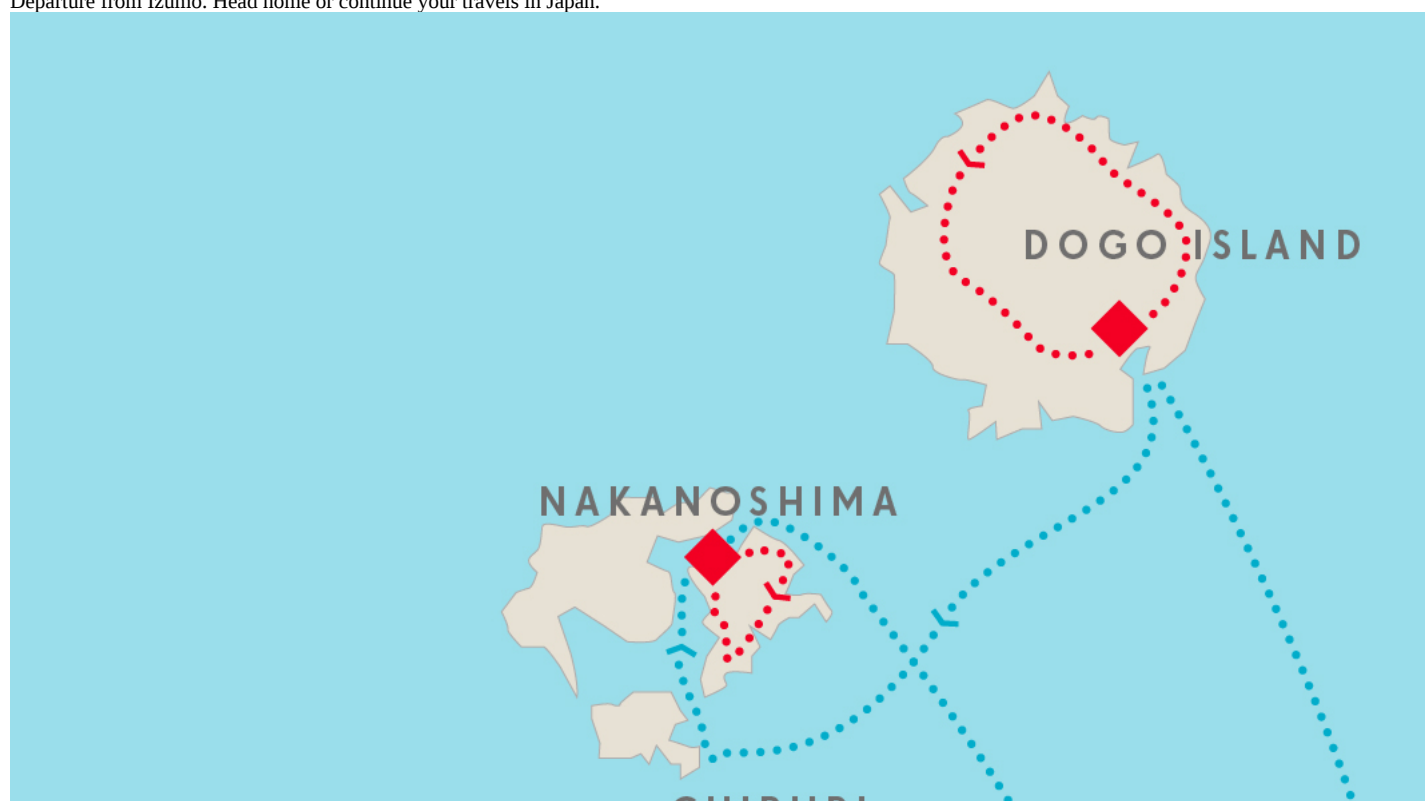
Based out of Matsue, we've got a fun loop through forested hills and flat farmlands. The highlight of the ride is a visit to the immaculate zen gardens of the Adachi Museum of Art. The afternoon is free to explore and relax in Matsue where we spend a second night.

## Day 9

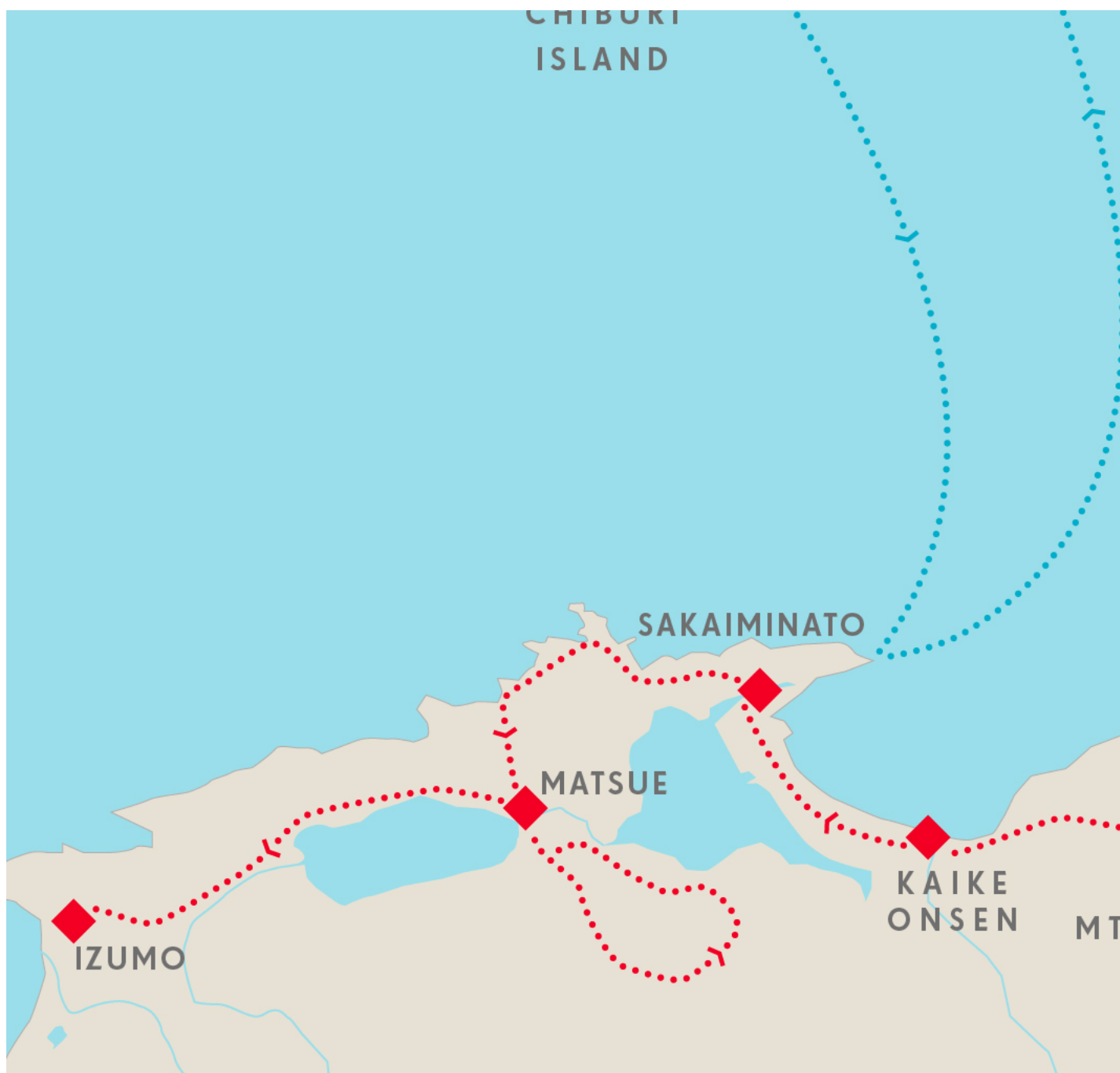
We cycle east from Matsue to Izumo, riding along undulating rural roads that skirt along a lake and two rivers. Our cycling tour ends at Izumo Taisha, one of Japan's most important Shinto Shrines, where we board a train into Izuomo city where to spend the final night.

## Day 10

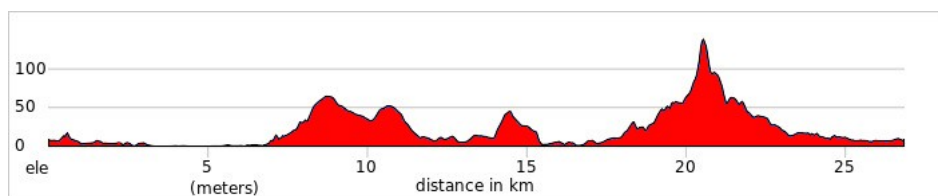
Departure from Izumo. Head home or continue your travels in Japan.







## Elevation Profiles



Day 1 - Meet in Tottori Ride 27km. +282m / -281m.

< Previous [Next](#) >

## Reviews

Our favorite way to tour! Richard had great plan to cycle, climb some hills, ride along the coast and experience Japanese food, history and culture. With Heday and Tomo along to help the trip was flawless! Thinking about our next bike tour with Spice Roads

Dorothy Silvanic May 2025

Excellent leader, good combination of Ryokans and hotels, great food experiences and excellent biking, it is our third Spice Roads, and they always excel.. Richard Pearce was the best group leader we have had on our many bike trips in Europe and Asia, his knowledge, sense of humour, 'can do' attitude was fantastic, nothing was a problem, and the logistics of our 9 day trip including the Oki islands required great skill and organising of bikes, luggage, ticketing and people.

Robert Farrar May 2025

San-In Costal was a great experience. The ferry trip and ride on the Islands was enough in its self to set the trip apart from other rides. Guides, food, accommodations, all spot on. Can't wait for my next ride with Spice Roads!

Other suggestions for you

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TOURING

Coastal Japan: San-in Explorer

Tour CodeJPN-JSI

10Days

9Nights

 DestinationsJapan

 Tour MeetsTottori

Tour EndsIzumo

 Fly in toTottori Airport (TTJ)

Fly out ofIzumo Enmusubi Airport (IZO)

 Group Size4-16 riders

Minimum Age18 (on scheduled departures)

## Activity Profile

9Cycling days  
483kmTotal cycling distance  
54kmAvg distance / day  
725mAvg climbing / day

## Pricing

PriceUS\$ 6,250  
Bike Hire (Hybrid Bike)US\$ 500  
Bike Hire (E-Bike)US\$ 750  
Single SupplementUS\$ 695

*\*E-bikes are in limited supply, please enquire to reserve one.*

### What's Included

- ✓ SpiceRoads jersey
- ✓ Water bottle
- ✓ Support vehicle
- ✓ Guide(s)
- ✓ Meals (as indicated)
- ✓ Accommodation
- ✓ Snacks and drinks
- ✓ Entrance fees
- ✓ Ferry/boat fares
- ✓ Train rides

### What's Excluded

- ✗ International flights
- ✗ Domestic flights
- ✗ Airport pick up
- ✗ Airport drop off
- ✗ Visa fees
- ✗ Alcohol
- ✗ Tips

## Departures

28 September - 07 October 2025  
26 October - 04 November 2025  
10 May - 19 May 2026  
27 September - 06 October 2026  
25 October - 03 November 2026

## Trip Profile

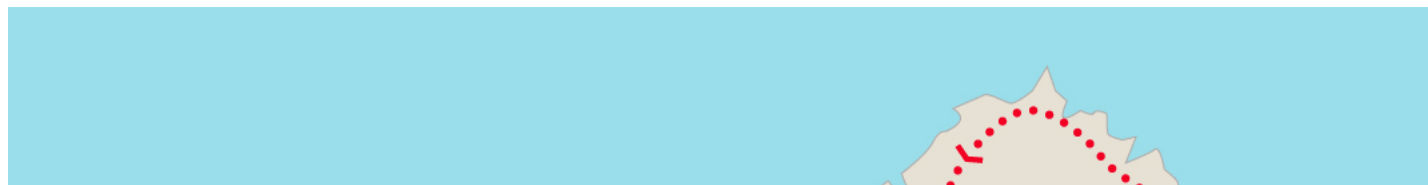
We ride a total of 483 km over 9 cycling days. The cycling in San-in is moderately challenging, with some gradual climbs on most days. There are no rest days, but downtime is to be expected in the afternoons and evenings. All rides are point-to-point, except for a series of ferry rides to and from the Oki Islands and a short train ride on the last day to get into Izumo. While biking is the focus of the tour, we also dedicate plenty of time to immersing ourselves in the culture, traditions, spirituality, cuisine, and wellness practices of Japan.

Your guide's expert knowledge of the area and terrain means that you always know what is coming up in terms of distance and difficulty. This makes a tremendous difference, as does the constant supply of water and refreshments along the way.

**Suitability:** This is an active level tour and riders can expect to be challenged by the route and terrain in a variety of ways. We climb an average of 725 m per day, with three days going beyond 1000 m (max 1300 m). Riding distances vary between 45 - 70 km and we aim for a comfortable pace with frequent cultural and scenic stops. The main challenge of the tour is keeping up stamina over back-to-back riding days and tackling consistently hilly terrain (at times exacerbated by headwinds). Less experienced riders are welcome but should prepare in advance to manage the terrain at a reasonable pace. A support vehicle is available at all times to provide refuge for weary riders.

**Biking Conditions:** This trip is on paved roads which are mostly in good condition, though broken asphalt, road debris, and potholes do present themselves. San-in is one of Japan's least urbanized regions, so traffic tends to be minimal at all times. However, we still regularly share the road with cars, motorbikes and buses. There are a few unavoidable sections along busier main roads, particularly when entering and exiting cities or near popular attractions. Rainfall is not uncommon in Japan during the spring and fall and, being near the coast means that strong winds and storms can also make an appearance. We generally ride rain or shine, but depending on the guide's discretion or your comfort level, modifications to the planned route can be made. It's all part of the adventure!

**Hotels:** Accommodations on this tour are a carefully vetted mix of Japanese and Western style hotels. In the cities - i.e. Tottori, Sakaiminato, Matsue, and Izumo - you can expect conventional comforts like Western-style beds, spacious layouts, and more varied breakfast options. In rural areas - i.e. Misasa Onsen, Kaike Onsen, Oki Islands – we stay in traditional ryokans, known for their minimalist aesthetic, featuring tatami mats, shoji screens, and futon bedding. Room and ensuite bathroom sizes are likely smaller than you may be accustomed to, breakfasts tend to be local-style (i.e. fish, rice and miso soup), and English is not widely understood. But, you can always expect cleanliness, comfort, an enriching cultural experience, and special amenities like onsen facilities or stunning views.





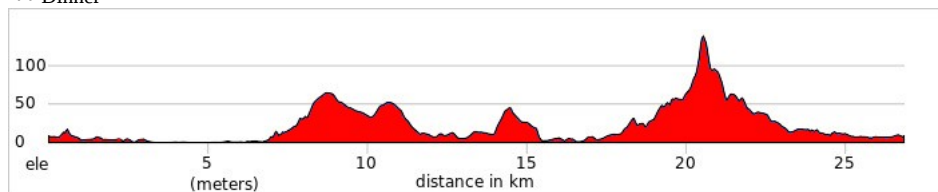



Day 1 Meet in Tottori


The meeting point for our tour is Tottori City, the gateway to the San-in region. We meet at our hotel by 12:00 hrs. (12:00 PM) for a bike fitting and an easy 27 km warmup ride to the Tottori Sand Dunes, the largest and most visually striking of their kind in Japan. We will also visit the Sand Museum with its impressive sand sculptures. In the evening we convene for a trip briefing and welcome dinner at a local izakaya restaurant. Please let us know if you require assistance with pre-tour hotel bookings.


 Hotel Monarque Tottori (Western style)

 Dinner




 Ride 27km


 +282m

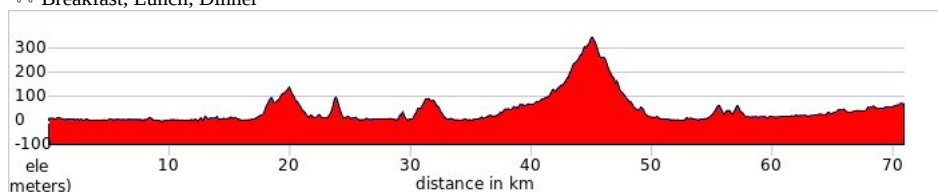
 -281m

## Day 2 Tottori City - Misasa Onsen


Starting from our city hotel, we weave our way out of Tottori and within 10 km find ourselves riding along the shores of Lake Koyama, a picturesque lagoon with a shrine at its centre. From there, we head towards the Sea of Japan but don't linger on the coast for too long (yet!). Instead, we wind through small, quiet country roads that pass through farmlands and forested hills. At 35 km, the day's major climb begins: a steady 9 km ascent with a 4–5% gradient up to a forest-clad pass. After a well-earned breather at the top, we enjoy an exhilarating descent to Lake Togo, followed by a flatter stretch to the historic city of Kurayoshi. Here, we take a break from cycling for an exclusive temple visit and a stroll through the beautifully preserved warehouse district. From there, it's just 10 km to Misasa Onsen, home to renowned 'miraculous' hot springs — an ideal place to soak and unwind after an exciting day on the bike!

 Kiya Ryokan (Japanese style)

 Breakfast, Lunch, Dinner




 Ride 71km


 +1005m

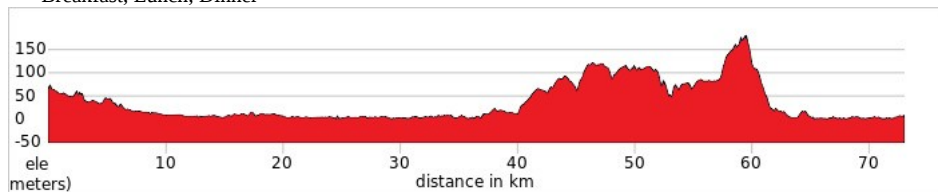
 -944m

## Day 3 Misasa Onsen - Kaike Onsen

We head back to the coast by following the course of the Tenjin River for 20 km. Then we veer west, alternating between coast-hugging roads and rural stretches through pear farms and rice fields. Eventually we will begin to catch glimpses of the towering Mount Daisen, a dormant volcano once referred to as the “Mountain of the Great God” and bearing resemblance to the more well-known Mount Fuji. We cycle along the undulating roads on the lower and middle slopes of the volcano, stopping regularly to appreciate the natural beauty of the area and take pictures. Tackling the slopes will involve some gradual as well as steep uphill bursts, though these are always rewarded with refreshing descents downhill. We spend the night in the seaside town of Kaike, known for its onsens and seafood! Make sure to catch the sunset at the sandy Kaike Onsen Beach.


 Bayside Square Kaike Hotel (Japanese style)

 Breakfast, Lunch, Dinner



 Ride 73km

 +556m

 -618m

## Day 4 Sakaiminato - Dogo Island

This morning we depart Kaike along a very pleasant coastal cycle path to Sakaiminato City. The city and its surrounding areas, sandwiched between the Sea of Japan to the east and the Nakaumi Inland Sea to the west, makes for a great cycling route. First we will cross the famous Eshima Bridge to the islands of Eshima and then Daikonshima where we will make a stop off at the Yuushien Gardens. These beautifully landscaped Japanese gardens are perfect for a refreshing stroll before looping back to the coast via a scenic road that seemingly floats on the Nakaumi Inland Sea and then continues to hug the edge of the Sakaiminato Strait. The ride concludes with a high-arched bridge crossing to the harbor where we'll load our bikes and embark on a relaxing 4 ferry journey to the Oki Islands. Consisting of 180

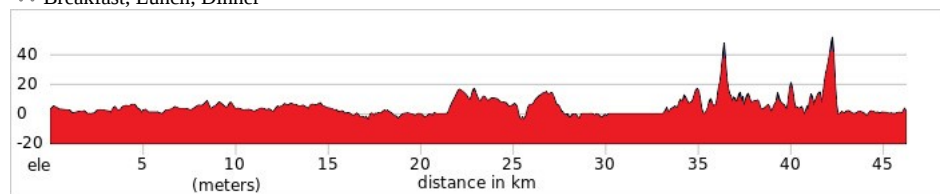
islands and inlets, this volcanic archipelago in the Sea of Japan will be our home for the next two days. Tonight we sleep at a seaside hotel near the port of Dogojima, the largest inhabited island of Oki. We are now in a truly remote, offshore, part of Japan!



Hotel Miyabi



Breakfast, Lunch, Dinner



Ride 46km



+310m



-311m

## Day 5 Dogo Island Ride - Chiburi Island

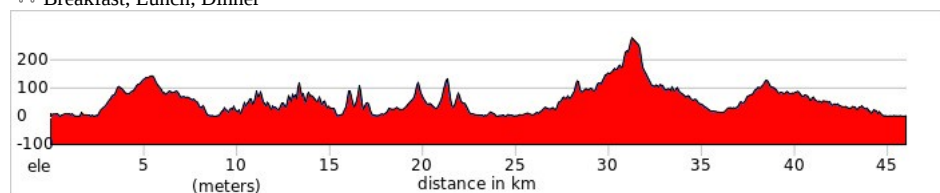
Considered by those in the know as one of Japan's best cycling routes, today's ride covers a large slice of Dogo Island's craggy east coast and forested interior. From our hotel at Saigo Bay, the first half of the route carries us up the east coast on a stunning stretch of asphalt. This road hugs the shore, glides through forests, and burrows through tunnels beneath the coastal hills. We then veer inland, where the day's toughest climb (5 km / 4-5%) takes us past an ancient cedar tree believed to be over 600 years old and has spiritual significance for the islanders. The final 15 km lead us back to the coast through dense forest cover, ending our ride at a small pier, home to traditional boat-building sites and a unique "bull sumo" stable. From here we board a private charter boat and zip across the Oki Strait to the island of Nakanoshima. Here we switch to a public inter-island ferry to reach Chiburi Island, the southernmost and smallest of the four inhabited Oki Islands. A short transfer then delivers us to our hotel with breathtaking views of the ruggedly beautiful seascape.



Hotel Chiburino Sato



Breakfast, Lunch, Dinner



Ride 46km



+1167m



-1173m

## Day 6 Chiburi Island - Nakanoshima Ride - Sakaiminato

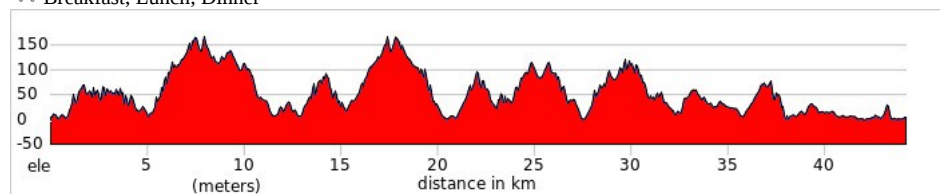
This morning, a quick transfer brings us back to the pier for a ferry to the island of Nakanoshima. Upon disembarking, our bikes await, and we'll spend the morning and early afternoon cycling around this stunning island. The ride offers a dynamic succession of 1-3 km ascents and descents with mostly gentle to moderate gradients, though be prepared for a few bursts creeping into double digits. We begin by riding down the east coast with lovely views over the bays of Oki's inner islands. After curling around the island's southern reaches, we head up the sparsely populated west coast, which is filled with dense forests of temperate broadleaf and towering cedar trees. At around 32 km, we reach the north of the island and complete our loop back to the pier, riding through the patchwork of rice paddies sprawling around Ama Town. In the mid-afternoon we board our final boat of the Oki Island stage, cruising back to the mainland for 2.5 hours. Upon arrival in Sakaiminato City we will be transferred to our hotel and reconvene for dinner in the evening.



Onyado Nono Sakaiminato (Mixed Western/Japanese style)



Breakfast, Lunch, Dinner



Ride 44km



+1060m



-1062m

## Day 7 Sakaiminato - Matsue

We begin with a 12 km ride over to the northern tip of the peninsula where we reach Miho Shrine. One of Japan's most scenic shinto shrines, Miho is nestled on the slopes of Mount Atago and harbors intricate wooden architecture, including a gorgeous torii gate. We continue for another 3 km to the Mihonoseki Lighthouse where we can climb to the top to enjoy breathtaking vistas of the surrounding sea, lagoon and cliffs. We then backtrack a little bit before cutting 5 km across the hilly peninsula to its northern seashore. Here we'll cycle along the nature-rich coastline, climbing up and down for 35 km between a scenic string of headlands jutting out into the Sea of Japan, separated by bays sheltering fishing villages. The final 10 km of the route takes us through rural areas leading into the historic city of Matsue

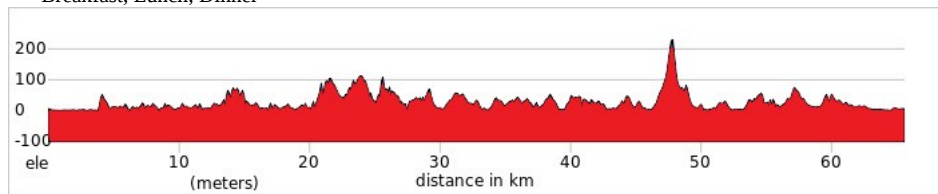
on the shores of Lake Shinji. We'll saddle-off and walk over to the "Black Castle", one of only 12 original feudal-era castles left standing in Japan! Perched atop a hill and surrounded by a moat and thick walls, visiting Matsue castle makes for a great finale to the day.



Matsue Excel Hotel Tokyu (Western style)



Breakfast, Lunch, Dinner



Ride 65km



+1267m



-1275m

## Day 8 Matsue Rural Loop

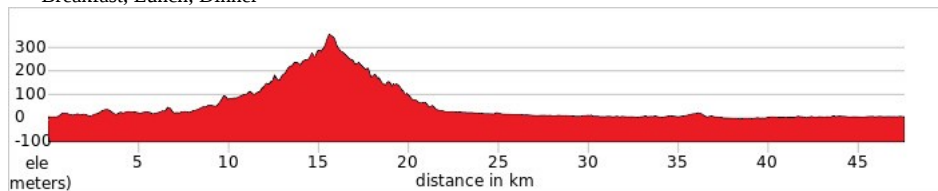
With our hotel in Matsue as our base, we've got a fun loop today that covers a large swathe of the forest-covered rolling hills and flat farmlands of the surrounding countryside. For the first 15 km we've got some gradual climbing to do but after that it is all downhill and flat. The highlight of today's ride is a visit to the Adachi Museum of Art in the lovely village of Hirose. The Adachi Museum is renowned for its integration of Japanese art within meticulously maintained gardens that feature lush greenery, carefully arranged rocks and serene ponds. Truly zen! We'll spend some time here before circling back to Matsue via roads flanked by extensive farmlands. Back in Matsue the rest of the day is yours to explore more of the city or simply relax.



Matsue Excel Hotel Tokyu (Western style)



Breakfast, Lunch, Dinner



Ride 47km



+556m



-555m

## Day 9 Matsue - Izumo

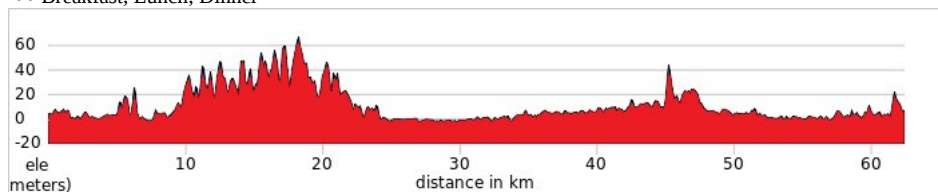
Time for the home stretch as we cycle east from Matsue to the coastal city of Izumo. After departing Matsue, we ride for 25 km through a tightly packed sequence of small valleys north of Lake Shinki. Expect some sharp bursts up and down complemented by blissful rural surroundings. As we curve around the lake, the roads flatten and we skirt along the banks of two rivers - first the Hii and then the Kando - for 30 km before we are greeted, for the last time on our tour, by the turquoise waters of the Sea of Japan. The remaining few km take us north along the coast to the endpoint of the day's ride: Izumo Taisha. This is one of Japan's oldest and most important Shinto Shrines and certainly one of the most impressive due to its grand architecture! We'll spend some time exploring the beautiful grounds of the shrine and then hop on a local train for a 30 minute journey to our hotel near Izumo Train Station. We'll enjoy a final dinner together as we celebrate the completion of our San-in cycling exploration.



Green Rich Hotel (Western style)



Breakfast, Lunch, Dinner



Ride 63km



+446m



-444m

## Day 10 Izumo Departure

Time to say goodbye! Depending on your onward travel plans, either head to the nearby airport or the train station. Daily flights are available to Tokyo, Osaka, and Fukuoka. Kyoto and Osaka can be reached in half a day by train.



Breakfast

Disclaimer: The adventure cycling tours we operate often go beyond the beaten track, and the countries where we ride are not always predictable. Due to these reasons, it is occasionally necessary to reroute or update itineraries. Our guarantee is that we will not change a trip unless for safety or to improve it. Our listed hotels are always accurate at the time of writing, but should we have to change any hotel, it will always be for a similar or better one.



## Nuts & Bolts

### Bikes

Because some people can't imagine going on a trip without their own beloved bicycle, we do not provide them as part of this tour. However, you can hire bikes locally for the price listed in the tour pricing section. If you bring your own bike, please make sure it is in good mechanical order.

We also have E-Bikes available for hire, but they are limited in number & size - please send an email to us to check on availability.

### Bike Repairs

Basic spares and tools are carried by the guide and on the support vehicle, though we cannot guarantee having spares for every conceivable problem. Carrying a basic tool kit, a spare tube and a pump while riding is recommended.

### Safety

Wearing a helmet is required on all our biking adventures and is non negotiable. If you do not wear a helmet you will not be allowed to cycle. Your tour leader is trained in first aid and emergency rescue, but to a large degree you must be responsible for your own safety while riding. It is therefore compulsory that you take out travel insurance that will cover you for a mountain biking tour.

### Guides

You will be led by a local English-speaking guide and if the group is 9 people or more we will add another guide to the tour. All our guides are well informed in the history, culture and religions of the area where you are biking and are skilled at passing that knowledge on to you. Your guide is also medically trained and an experienced cyclist, able to handle most minor repairs en route.

## The Nitty Gritty

### Passports and Visas

All nationalities require a valid passport that must be valid for six months beyond the intended length of stay. Up to 62 countries have reciprocal visa exemption arrangements allowing nationals from those countries to enter Japan without a visa. Depending on the country, you are allowed to stay in Japan for a certain period of time, which can range from 90 days to six months. For more information, please visit [here](#).

### Health

There are no inoculations required for entering Japan though there are general recommendations which you can review [here](#). Please speak to your doctor/physician for the most recent information.

### Weather

Japan has a diverse climate. There are four seasons: from April to June is spring. The rainy season is from middle of June to the middle of July. July through end of September can be hot and humid temperatures in the big cities can go as high as 35 degrees Celsius.

### Food

Meals are included as per the itinerary where B = breakfast, L = lunch, Most meals will be Japanese seafood; a typical breakfast would include rice, a piece of grilled fish, miso soup. We always carry some granola and Muesli with us for those in need. Dinners will include lots of different seafood - some cooked, some raw. Any special dietary requirements can also be catered for as well. Please let us know at the time of booking.

### Drink

Keeping you completely hydrated is a job we take very seriously. Cold water, some energy-restoring local fruit and soft drinks are included in the tour price while riding. Soft drinks and other beverages during meals are not included. Beer is freely available everywhere in Japan, but is NOT included in the price.

### Solo Travelers

SpiceRoads does not require you to pay a surcharge for travelling alone. We will arrange for you to share accommodation with another traveller of the same gender and if we can not match you up we will provide a single room at no extra charge. If you prefer not to share a single supplement is payable to guarantee your own room. The cost of the single supplement is listed above.

### Extra Expenses

We recommend that you tuck away a few extra dollars, perhaps US\$30 a day for incidentals. Tipping is not customary in Japan, although our guides have received and accepted tips on a voluntary basis.

### Money

The currency in Japan is the yen (¥) and is pronounced as 'en', with no 'y' sound. Though ATMs are everywhere in Japan, it is not always easy to use them as most only work with Japan-issued bank cards and credit cards. The exception is Japan's post office ATMs which accept cards that belong to the following international networks: Visa, Plus, MasterCard, Maestro, Citrus American Express and Diners Club cards. In addition to postal ATMs, you will find a few international ATMs in big cities and at the major airports. International cards also work in Citibank Japan ATMs.

## General booking info

If this is the tour for you here's what you need to do to confirm your place:

### FLEXIBLE BOOKING CONDITIONS

Booking a SpiceRoads cycling adventure is easy and we try to do everything possible to make sure you have full flexibility and peace of mind. We do not require a deposit to hold your place on a tour and once full payment has been made your money is protected in our client account and you have the flexibility to cancel or

change your booking if needed.

## CONFIRMING YOUR BOOKING

Just complete our online booking form or send your booking details offline (email or post), and we will confirm your participation. No deposit is needed to confirm your place on a SpiceRoads tour.

You are advised to read our [Booking Conditions](#) in full before you make your payment and should you require further clarifications of any of the conditions below, please [email us](#) or call our office.

## TRIP STATUS

There is a minimum number of participants (usually 2) required to enable the trip to go ahead. Once the minimum number is reached, the trip status will change from 'Available' to 'Guaranteed to Depart'. Once a trip is guaranteed to depart you are free to book your flights and make other travel arrangements. If the trip status is 'Limited' will mean we have only a small number of spaces available for booking. If you are unsure about the trip status, please [email us](#) or call our office.

## BOOKING ONLINE

From the tour page, click the 'Book Now' link. All departures for this tour will appear, just select the date you'd like to travel. For the next steps, you'll need to know the names of the people travelling. If you wish you can also provide extra details such as passport numbers, height (for bike hire), or you can add that later by logging into [Manage My Trip](#) (we'll set up an account for you automatically if you don't already have one). Our system will contact you from time to time to fill in the missing information, as it will be required before departure. However, if the trip that you are booking offers a child discount, you will have to fill out the date of birth of each rider (so we can calculate the appropriate discount).

If you are having any problems [please send us an email](#), or give us a call (+66 026 3295) and one of our travel specialists will assist you with your booking.

## BOOKING OFFLINE

Just call us or send an email indicating which trip you want to join and we will happily send you a list of questions and process your booking for you.

## DEPOSITS AND PAYMENTS

We do not require a deposit or full payment to book a place for you on a tour.

The balance of the tour's cost (final invoice) will need to be paid 60 days before the departure date with fees for any bicycle rental(s), single supplement(s) and extra hotel nights.

In the case where a booking is made when there are less than 60 days until the tour departure date, the tour's cost should be paid in full within 72 hours of receiving an invoice from SpiceRoads. Payment can be made by credit card using our online payment gateway or by bank transfer. When making payment online you will need to confirm that you have read these booking conditions during the "checkout" process, which equates to agreeing to the terms of services and stipulations as indicated in this document.

In all cases, tour fees need to be paid "in full" before participation in a tour. No person(s) will be allowed to join a tour without fully settling their invoice and receiving a confirmation number from SpiceRoads.

The exception can be made for last-minute miscellaneous fees that can be paid locally (visas, additional local hotel bookings, etc.) can be settled on the day of arrival.

## FULL FLEXIBILITY FOR TOUR CANCELATIONS

If the tour is cancelled or postponed by SpiceRoads because we didn't make the trip numbers and the tour can't run, we will make a full cash refund (by bank transfer or on your credit card).

If the tour is cancelled for any other reason, including due to Covid related travel restrictions, we will give you a full credit (with no deductions for admin or any other small-print item) to use on any SpiceRoads tour with no time limit. (Exceptions being flights, special permits and other non-refundable items and these will be advised when booking the trip).

Before paying for your tour, you can cancel your booking with no charge and up until 40 days before departure, you can change your booking to another travel date or move your booking onto another SpiceRoads tour with no charges.

If you need to cancel after you have made full payment, please see our [cancellation policy](#).

## Loyalty Riders Club

For those who have been on several long tours with us, we reward customer loyalty by offering repeat customers a special discount off the tour price (excludes single supplement and bike rental). If this is your fourth scheduled tour or more you will receive a 5% discount. If this is your eighth scheduled tour or more we will extend a 10% discount. The discount will be reflected in your online booking, but please contact us if any questions. Loyalty discounts cannot be used in conjunction with any other offer. Note: Only tours of 7 days or more will be applicable for a loyalty discount.

## International Flights

International flights, to and from the start and finish points are not included in the tour price. Once your tour is Guaranteed to Depart you can book your flight. Please contact us for advice before arranging flights for the best arrival and departure times. We would only cancel a trip for an extreme circumstance, but in that case, where we cancel your trip, we cannot be liable for losses incurred relating to any flight booking you have made. Please claim any losses from your [travel insurance](#) that you acquired when you booked your holiday.

## Newsletter

Our adventure travel [e-newsletter](#) is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from SpiceRoads, be sure to subscribe.

## Contact Us

45 (Sub Soi Pannee) Soi Pridi Banomyong 26  
Sukhumvit Soi 71 Klongtan Nua, Wattana  
Bangkok, Thailand 10110  
Tel: +66 (0) 2 026 3295  
Email: [info@spiceroads.com](mailto:info@spiceroads.com)  
Website: [www.spiceroads.com](http://www.spiceroads.com)

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